



Sedona-X Mobile Release Notes

August 2025

Version 2.0.3 **INTERNAL COPY**

NOTE: This is a preliminary version of the release notes. The listed features are targeted for this release; however, not all features are guaranteed to be in the final release. The final release notes will have the finalized list of features.

Enhancements

Smoother and More Consistent Login Experience

We improved the user login experience so users are not logged out automatically as frequently or automatically when putting the app in the background. This experience is smoother if the device biometrics are enabled, which users can employ to automatically log in. If biometrics are not enabled, users will need to enter their username and password to log in.

When waking up the device or switching the app from the background, if the app has not logged out from inactivity, users can resume using the app where they left off.

On app login, the Remember Me checkbox will be selected by default. However, this does not affect existing users who have not selected this checkbox.

After periods of inactivity, users are automatically logged out for security reasons.

Application Corrections

SedonaOffice/Sedona-X Mobile

60069 Sedona-X Tech Schedule issue - Dispatching moves appointments on the schedule [00142363,00142250,142528,142631,142721,142837, 142797, 142092,142800,143095,143073,142180]

We fixed this issue to be sure that the date/time is properly set on the appointment popup.

Managely/Sedona-X Mobile

59856 Multiple Techs on appointment cannot complete

On the work order editor pages, we fixed an issue where loading appointment detail and changing dispatch times would not reflect on the appointment list and widget; fixed the widget appointment times to sync with the appointment list and detail; removed active task restrictions for the current appointment widget.

Special Upgrade/Install Instructions

Operating System — iOS devices should be on iOS version 17 and Android devices should be using Android 14 for full compatibility, although earlier versions may be able to support the application. Please check the app store for any updates to your Sedona-X Mobile app.

SedonaOffice — SedonaOffice will need to meet the system minimums (below) to support the Sedona-X Mobile app.

SedonaWeb/SedonaAPI 2.0 — IT will need to update your SedonaWeb/SedonaAPI 2.0 version to meet the system minimum (below) at the same time as your SedonaOffice version. This is to ensure compatibility with the Sedona-X Mobile app.

(SedonaOffice) Supported Environments

Minimum System Requirements

- SedonaOffice version 6.2.0.19
- SedonaWeb/SedonaAPI 2.0 version 1.50.1
- Server (where SedonaWeb/SedonaAPI 2.0 is installed) has Microsoft .NET 4.8 installed

Internal Changes (not on customer release notes)

60170 Authentication | Refresh Token - Use Refresh Token to Get new Token Source - Split AND 60169 Authentication | Startup And Resume - Update flow to force Reauthentication depending on Token State - Split

Check the Access Token (JWT)

1. If expired:
 - a. If the refresh token is valid:
 - i. Attempt to refresh the access token and continue to login.
 1. If refresh fails:

- a. If biometrics are enabled:
 - i. Attempt to log in using saved username/password with biometric authentication.
 - ii. If this fails, log the user out.
 - b. If biometrics are not enabled, log the user out.
2. If refresh succeeds:
- a. Continue into the application as expected.
- b. If the refresh token is not valid:
- i. If biometrics are enabled:
 - 1. Attempt to log in using saved username/password with biometric authentication.
 - 2. If this fails, log the user out.
 - ii. If biometrics are not enabled, log the user out.
2. If not expired:
- a. Proceed to log in and load the application as expected.