



Sedona-X Mobile Release Notes

July 2025

Version 2.0.2 **INTERNAL COPY**

Application Corrections

All Billing Software

59638 iOS | In landscape mode, app crashes after going to another section [00141827]

To prevent the app crash, we turned off landscape mode for iOS devices.

AlarmBiller/Sedona-X Mobile

59747 iOS | iPad | Cannot open customers from menu- Oops error [0141996]

In portrait mode, when attempting to access the customer listing from the menu, there was an error: "Oops Something went wrong, unable to navigate to page".

Note: This issue was reported with and fixed for both AlarmBiller and Managely.

SedonaOffice/Sedona-X Mobile

59684 New Sedona-X update- signature box smaller, now at the top, and notes cut off [00141772]

We fixed these issues: a missing icon; the signature box size and location; and the comments not wrapping.

59692 Sedona-X Mobile | iOS | SO | Service Level icon missing from Service Ticket details in landscape [00141787]

When in landscape mode, the Service Level icon was missing on iOS phone and iPad {Android does not switch to landscape when turning phone/iPad}

The service level icon is no longer missing.

*** Internal Changes (not on customer release notes) ***

59693 Sedona-X Mobile | iOS | SO | Search for Service Ticket in listing crashed

Searched for known service ticket in listing page, phone took a long time, and then the app crashed.

We added logging and an error message instead of simply crashing. The issue is not on the mobile side.

59639 iOS | Logging | Create DSYM to symbolize crash logs

The iOS logs were not symbolized, meaning they could not be easily read. We needed to create the DSYM and upload it to New Relic so that our logs were symbolized. We fixed the pipeline for iOS to upload debugging symbols to New Relic.

Special Upgrade/Install Instructions

Operating System — iOS devices should be on iOS version 17 and Android devices should be using Android 14 for full compatibility, although earlier versions may be able to support the application. Please check the app store for any updates to your Sedona-X Mobile app.

SedonaOffice — SedonaOffice will need to meet the system minimums (below) to support the Sedona-X Mobile app.

SedonaWeb/SedonaAPI 2.0 — IT will need to update your SedonaWeb/SedonaAPI 2.0 version to meet the system minimum (below) at the same time as your SedonaOffice version. This is to ensure compatibility with the Sedona-X Mobile app.

(SedonaOffice) Supported Environments

Minimum System Requirements

- SedonaOffice version 6.2.0.19
- SedonaWeb/SedonaAPI 2.0 version 1.50.1
- Server (where SedonaWeb/SedonaAPI 2.0 is installed) has Microsoft .NET 4.8 installed