

Inner Office Message Process/Query Calls in ver 6.2.0.23 and beyond

09/17/2026 10:41 am EDT

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If a customer reports issues with Inner/Inter office Messaging in versions 6.2.0.23 or beyond they must ensure they have used the flag to disable it.

IO_Message Appearing In Job Queue and Warehouse

<https://sedonaoffice.knowledgeowl.com/help/sedonaoffice-release-notes-6202x>

Inner Office Message Process/Query Calls

A dealer reported many IO_Message related processes that blocked system access.

We resolved this issue by making these changes:

1. Allowing I/O Messaging to be disabled by adding an exclamation point (!) to the SS_Setup_Modules table In_Process column. (Must use SQL Server to change this in the database.)
 2. Optimized the process that counts the number of current messages for the user so it will no longer cause lockups if I/O Messaging is used.
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