

TSPlus Upgrade

07/22/2026 2:10 pm EDT

Go to SedonaCloud site (ex.)

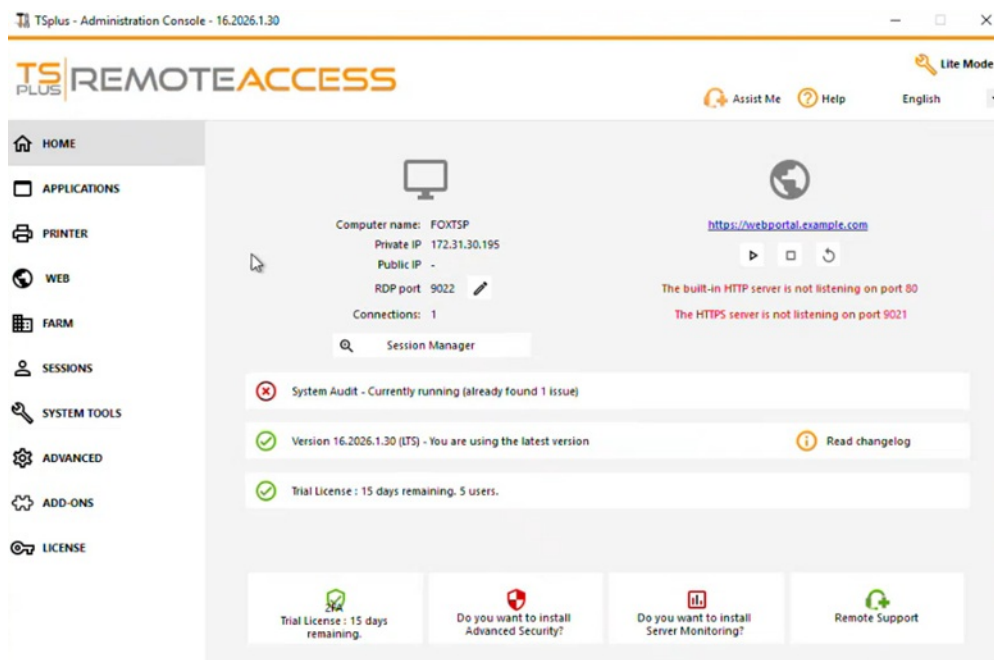
Login with B69 or Domain Admin Creds

Capture Instance information (ex. FoxTSP)

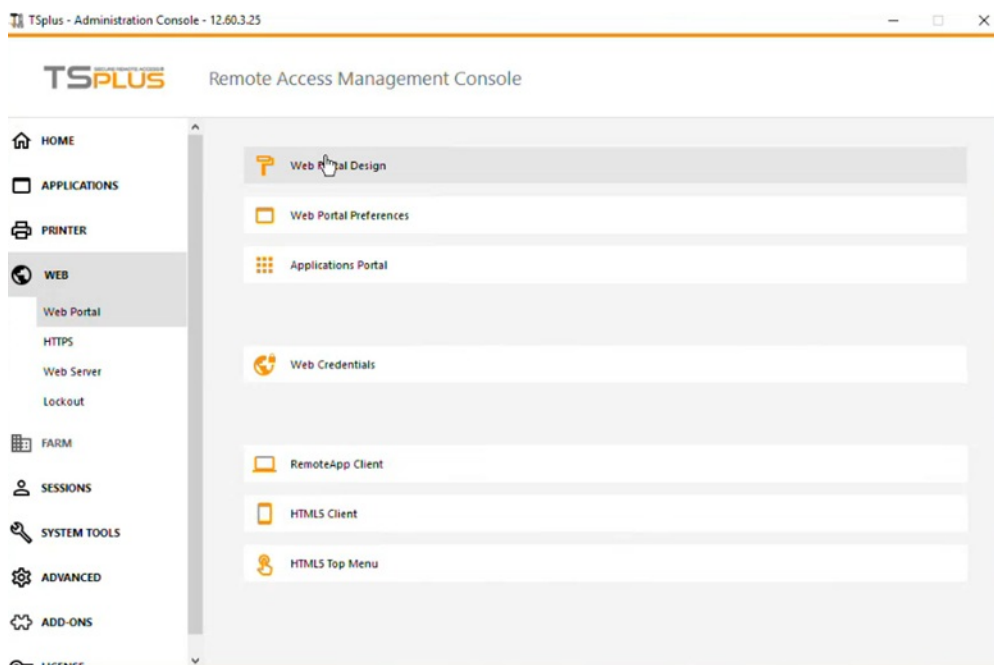
```
Hostname: FoxTSP
Instance ID: i-0ccda510de822ee61
Public IP Address: 54.202.99.34
Private IP Address: 172.31.30.195
Instance Size: t3.xlarge
Availability Zone: us-west-2a
Architecture: AMD64
```

Capture the "Https" Port : (Ex.9022)

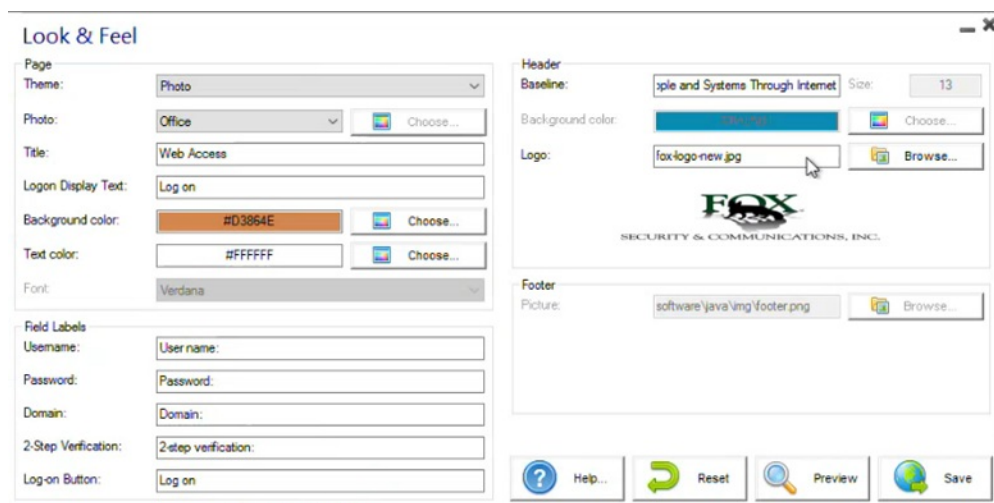
Goto Admin Tools



Go to Web



Select Web Portal Design

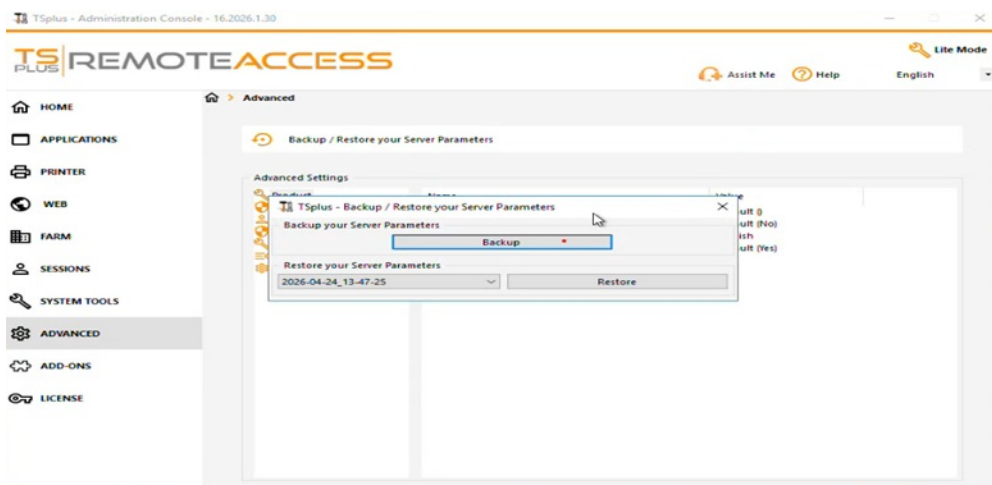


Under Header

Click Browse next to Logo

You want to move that logo to the root of c:\

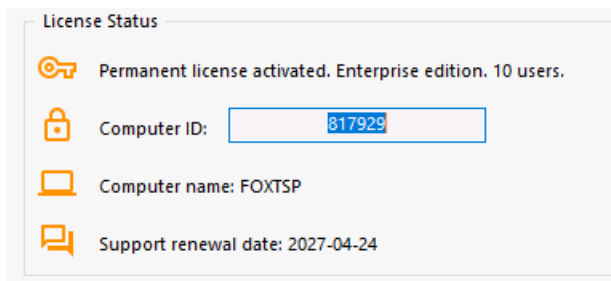
Go to Advanced



“Take Backup”

Go to License

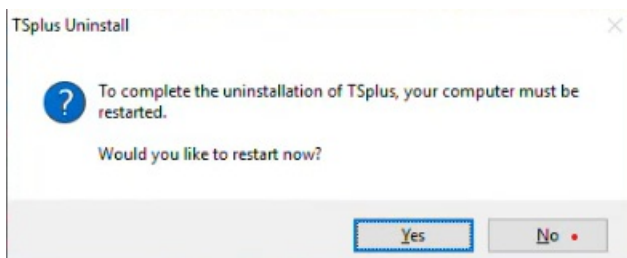
Screen Capture License Status



Go to Add remove programs

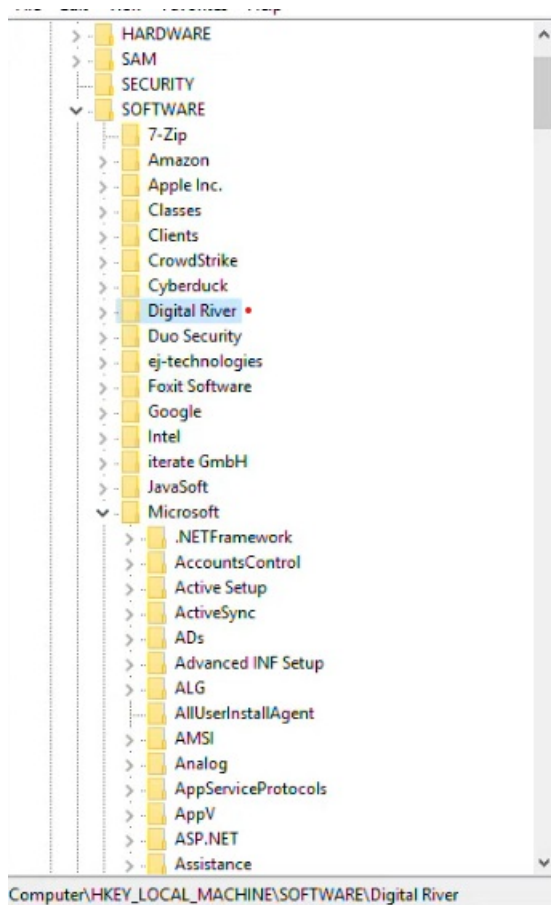
Uninstall TSplus

An uninstall message will appear, Select “No”



Open to Regedit

Go to **Computer\HKEY_LOCAL_MACHINE\SOFTWARE\Digital River** and Delete the **Digital River Key**



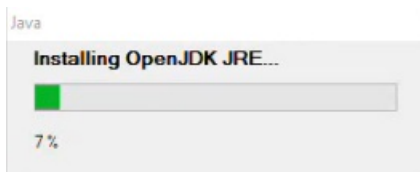
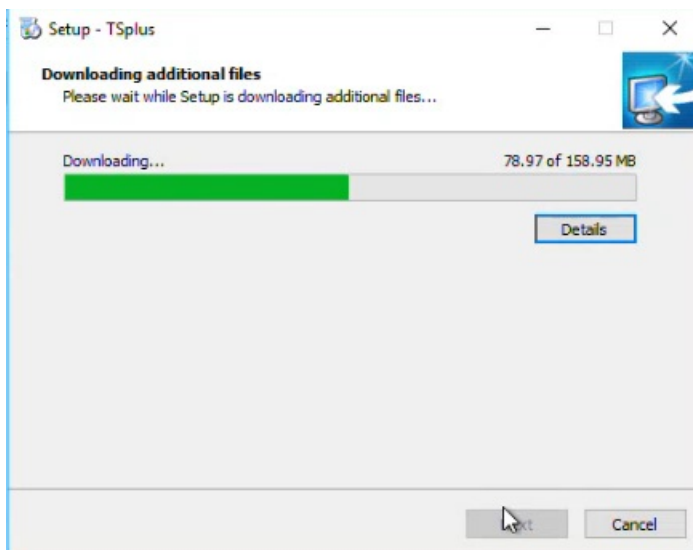
Restart Server

Rdp to Private IP address with RDP Port

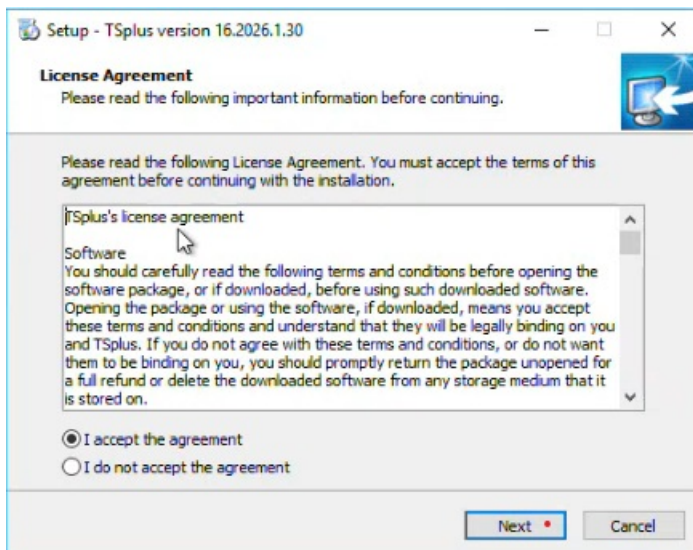
Get the TSPlus installer and Certificate :

- Grab the Current TSPlus Setup from - [\\172.31.22.134\installation files\TSPlus\V16 Current Stable](#)
- Grab the cert.jks from - [\\172.31.22.134\installation files\CertJKS\SedonaOffice\Nov 2026](#)
- Copy both files and move them to the Server desktop

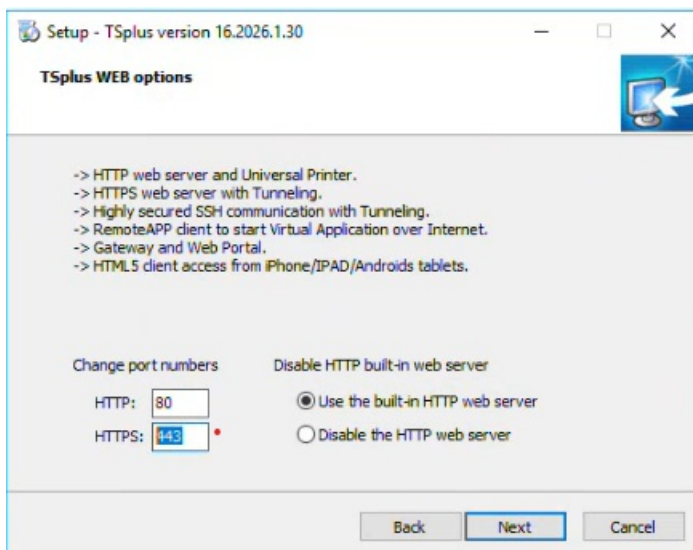
Run TSplus installer



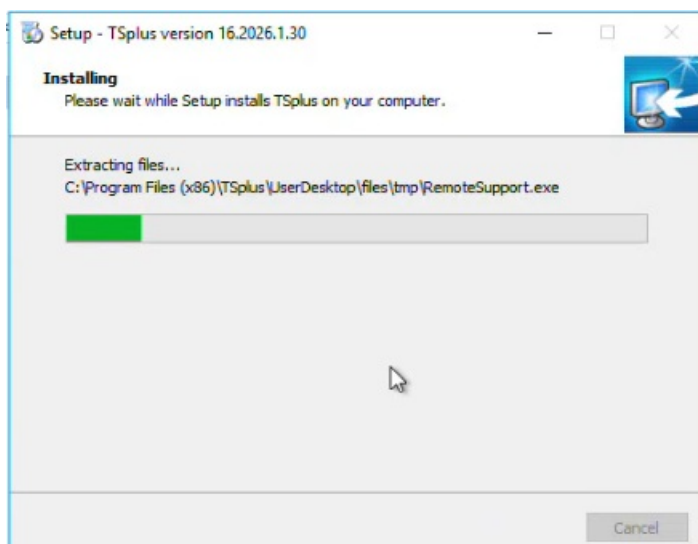
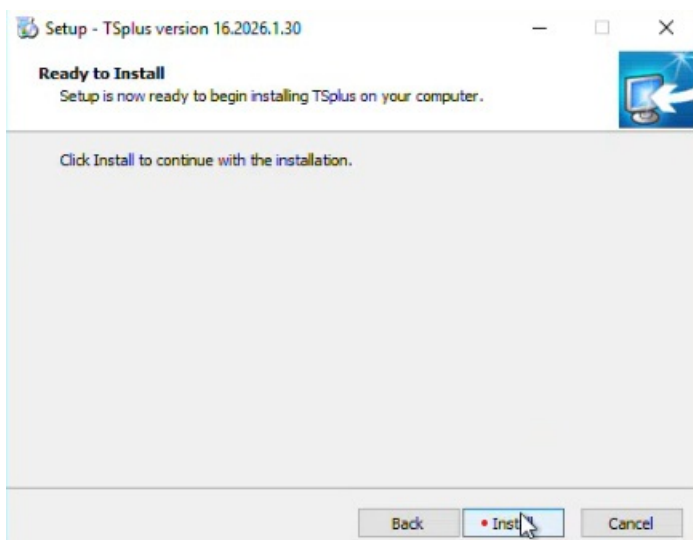
Select "Next"

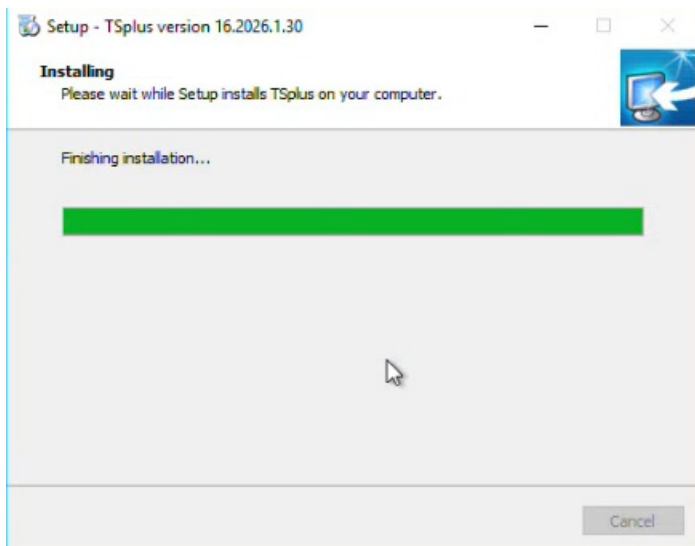


Enter the HTTPS port Number, Click "Next"

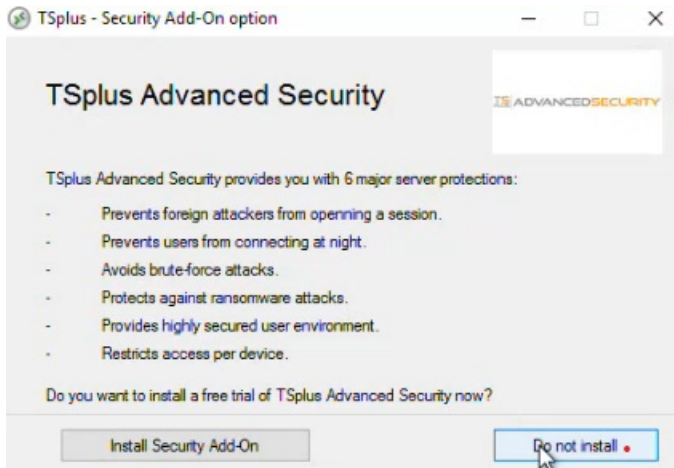


Click "Install"

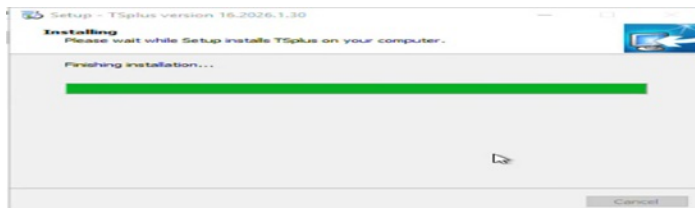




A prompt to install TSplus Advanced Security pops up, Select “Do Not Install”



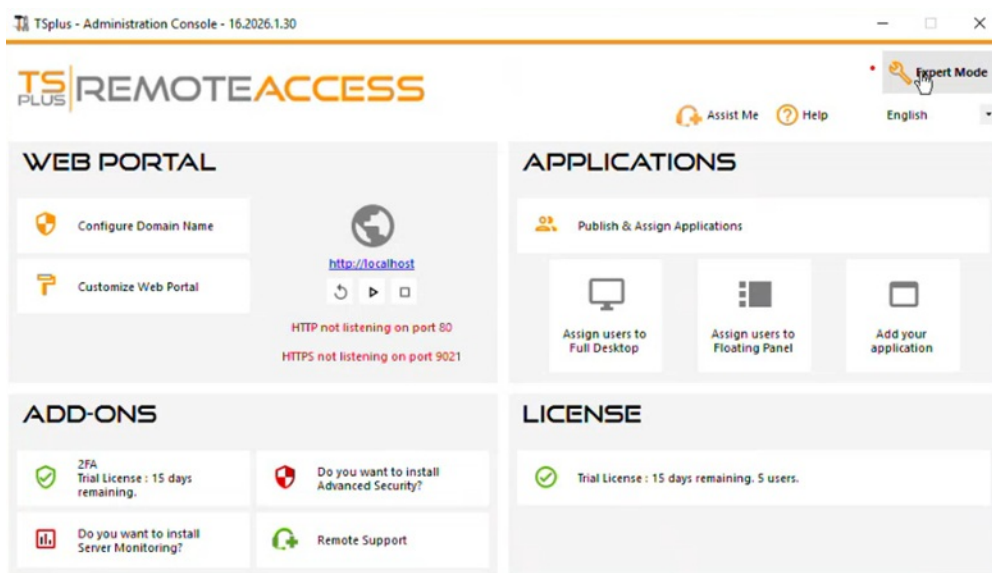
Finishing Installation.....

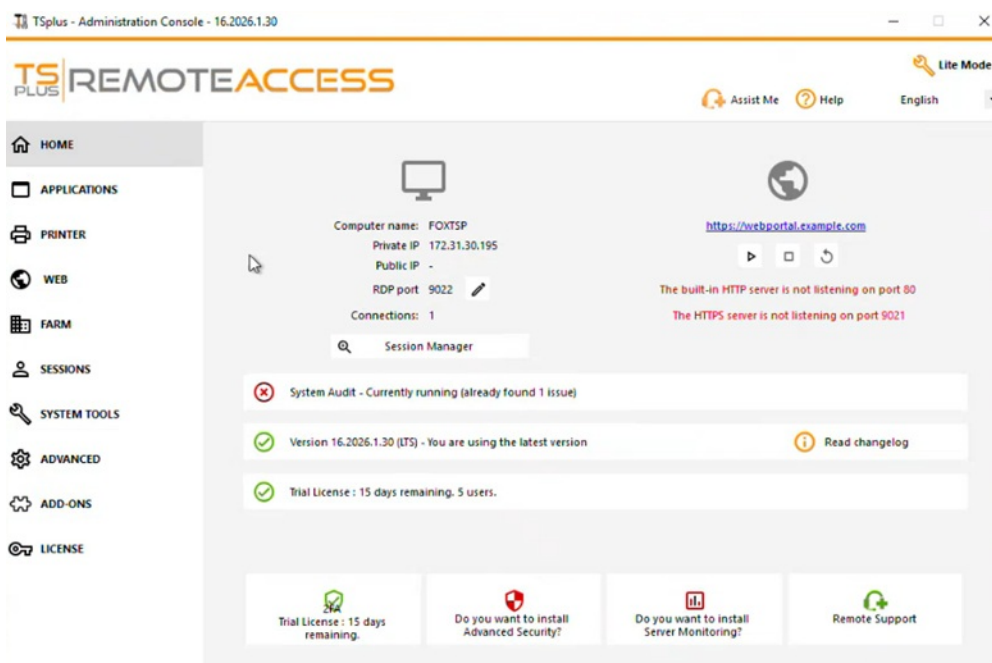


Installation Complete, Select “No, I will restart Computer Later” and then click **Finish**

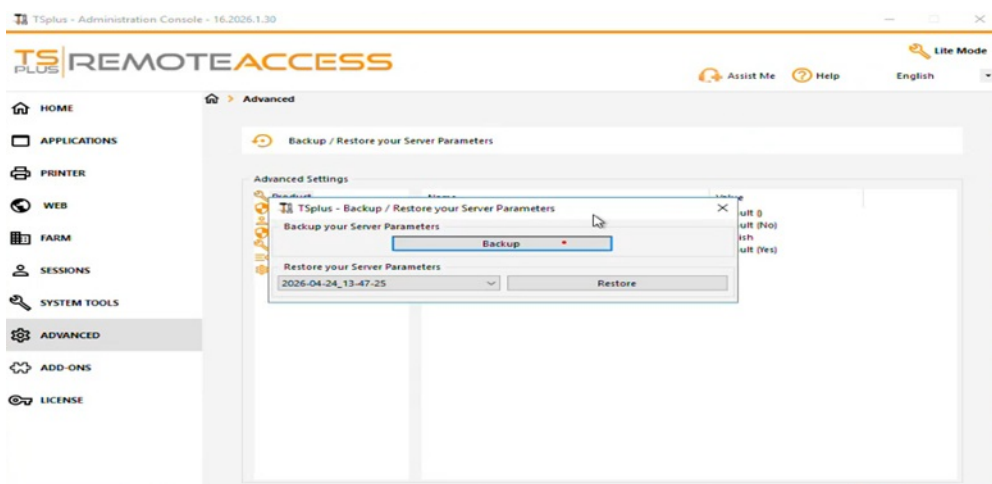


Go to Admin Tool and Select Expert Mode





Go To **Advanced** and Select **Backup** and Click **Restore**



Go to **C:\Program Files (x86)\TSplus\Clients\webserver** and move the **cert.jks** to the webserver folder

Go To **Web** and Select **Web Portal Design**

TS PLUS REMOTEACCESS

Assist Me Help English

HOME APPLICATIONS PRINTER **WEB** FARM SESSIONS SYSTEM TOOLS ADVANCED ADD-ONS LICENSE

Web Portal

- Web Portal Design
- Web Portal Preferences
- Applications Portal
- TSplus Web App
- Web Credentials
- RemoteApp Client
- HTML5 Client
- HTML5 Top Menu
- HTTPS
- Web Server
- Lockout

Look & Feel

Page

Theme: Photo

Photo: Office Choose...

Title: Web Access

Logon Display Text: Log on

Background color: #D3864E Choose...

Text color: #FFFFFF Choose...

Font: Verdana

Field Labels

Username: User name:

Password: Password:

Domain: Domain:

2-Step Verification: 2-step verification:

Log-on Button: Log on

Header

Baseline: Connecting People and Systems T Size: 13

Background color: #D3864E Choose...

Logo: software\java\img\header_web.png Browse...

Footer

Picture: software\java\img/footer.png Browse...

Help... Reset Preview Save

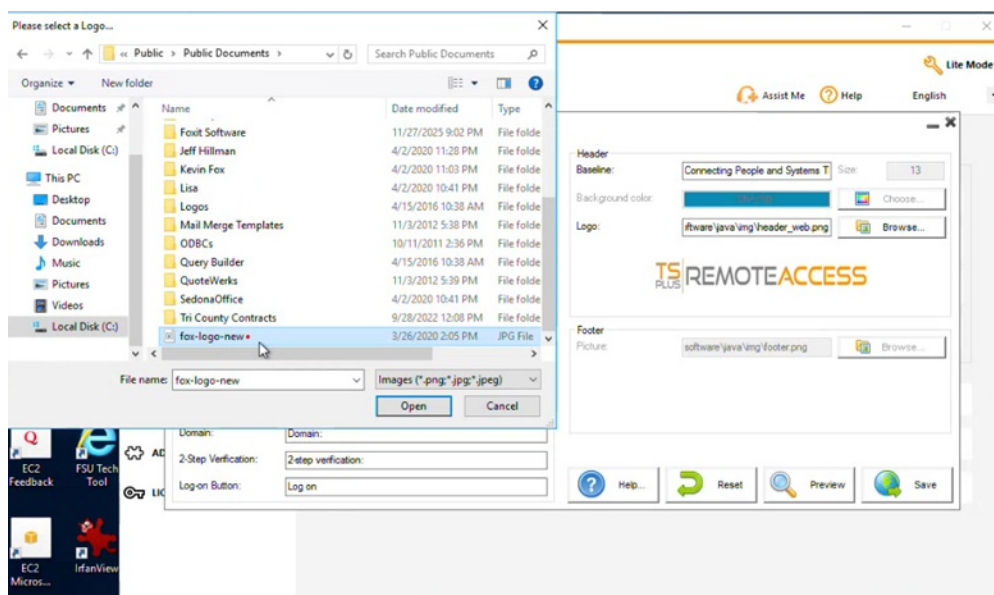
Change the "Photo Field" to **Office**

Change the background Color to #FFFFFF (White)

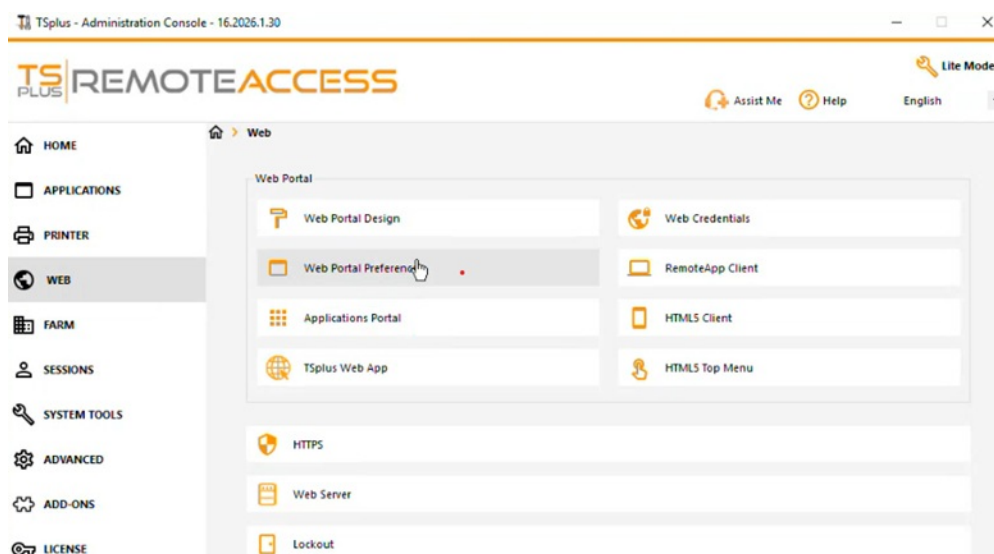
Change the Text Color to Black

Click Logo

Browse to the Root of C:\ and Add the logo



Go to Web Portal Preferences



Confirm if the site settings and remove remote app and

Add Domain "SedonaASP"

Default Values

Login:

Password:

☒ Show the password visibility icon

Domain:

☒ Show the Domain field ☒ Remember last login

☐ Hide server selection list

Advanced

Keyboard:

Access Type

Available Clients: ☒ HTML5 (iPad, iPhone, Android devices, computers)

☒ RemoteApp (Windows PCs)

Gateway Portal: ☐ Generate a Gateway Portal enabled Web Page

Upload: Folder to select files.

☐ User Desktop (default)

☐ My Documents

☒ WebFile folder

☐ Custom folder:

Folder path from where the user will select files to be uploaded.

Download: Folder for all received files

☐ User Desktop (default)

☐ My Documents

☒ WebFile folder

☐ Custom folder:

Folder where all downloaded files will be stored on the Server.

Downloaded files from the users PC will be stored in the specified folder.
(Drag/Drop from the user PC, Download button or File Transfer button)

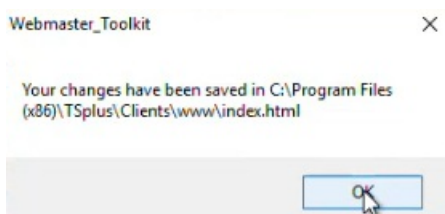
☒ Use Explorer to select files ☐ Use TSplus GUI

Windows Password

☐ Display Windows password reset button

☐ Display an alert when windows password expires in less than: days

Save Changes and Click "OK"



Go to <https://license.dl-files.com/login>

Login with Credentials (Username: **BoldGroup** Password: **aRPU9RDahN**)

Select **Activation Keys**

← → ↻ license.dl-files.com/activationkeys

BoldGroup

- Credits
- Activation Key
- Licenses
- Supports
- Computers
- Subscriptions
- Help
- Profile
- Sign out

Activation Keys

☒ Minimized version

Date

2000-01-01 - 2026-04-25

Activation Key

Name or Comments

Email

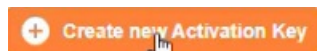
Order Number

Owner

Filter

Reset

Select "Create New Activation Key"

 Create new Activation Key

Name of Server : Ex. FOX TSP

Comments : Ex. FOX TSP

Key "Click Random" to generate a Key

Add a new Activation Key

Name:

Comments:

Key:

Click “Add”

Customer Email:

Comments:

☐ TSplus Remote Access
 ☐ TSplus Advanced Security
 ☐ 2FA Two-Factor Authentication
 ☐ TSplus-RemoteWork
 ☐ TSplus-ServerMonitoring

TSplus Remote Access
 Buy 10 more users
 Credits available : 54
 Buy 10 more supports
 Support credits : 54

License: ☒ Permanent
 Edition: ☒ System
☐ Desktop
☐ Mobile Web
☐ Enterprise

Users:
 Quantity:

Updates & Support Services:
 mm/dd/yyyy

Edition: ☒ System
☐ Desktop
☐ Mobile Web
☐ Enterprise

Users:
 Quantity:

Add your company email address ex. Richard.morgan@boldgroup.com

Add the Name of the server (ex. Fox TSP) to the comments

In Both Edition Fields Select “Enterprise”

Select the Amount of Licensed users (Ex. 10)

Select Quantity (Ex. 1)

Comments:

☐ TSplus Remote Access
 ☐ TSplus Advanced Security
 ☐ 2FA Two-Factor Authentication
 ☐ TSplus-RemoteWork
 ☐ TSplus-ServerMonitoring

TSplus Remote Access
 Buy 10 more users
 Credits available : 54
 Buy 10 more supports
 Support credits : 54

License: ☒ Permanent
 Edition: ☐ System
☐ Desktop
☐ Mobile Web
☒ Enterprise

Users:
 Quantity:

Updates & Support Services:
 04/24/2027

Edition: ☐ System
☐ Desktop
☐ Mobile Web
☒ Enterprise

Users:
 Quantity:

Click “Assign”

Copy “Activation Key”

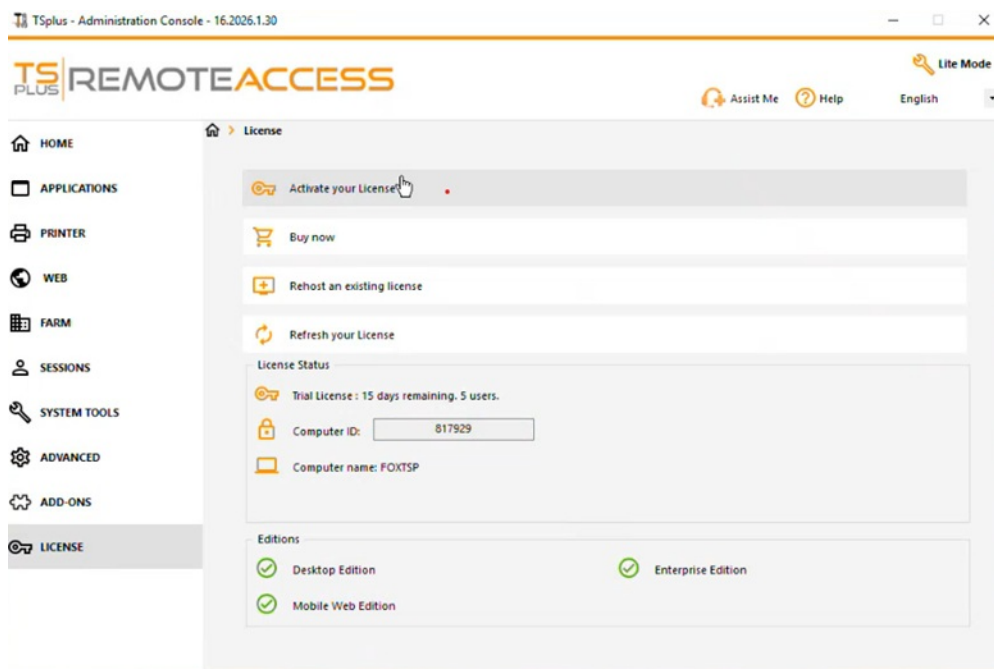
Licenses
☒ Minimized version
Display Trials
Permanent
Date range of creation
2000-01-01 - 2026-04-25
Computer ID
Activation Key
ESBU-ETFF-PGWX-PMAU
Email
Order Number

Go Back to RDP(172.31.30.195: 9022) Sessions

Go To Admin Tools

Go To License

Select “Activate Your License”



Paste Activation Key, Click “Next”

Product Activation

Please enter your Key:

You will find your Activation Key (XXXX-XXXX-XXXX-XXXX) in our order confirmation email.
If you want to activate your subscription, please enter your Subscription Key (S-XXXX-XXXX-XXXX-XXXX) instead here.
Please contact Support should you require any help activating your license.

Next >

Check – Tsplus remote Access enterprise Edition – users

Select – Update/Support Services for TSplus-Remote -Access Enterprise Edition users – 1 year

Click “Next”

License Activation

Please select the license(s) you want to activate on this computer:

TSplus Remote Access

- ☒ TSplus Remote Access Enterprise edition - 10 Users
- ☐ No Updates/Support
- ☒ Update/Support services for TSplus Remote Access Enterprise edition - 10 Users - 1 year

The licenses listed above are all the licenses currently available for activation on this computer. If you have purchased multiple units, only one will be displayed in this list for this computer, and you will be able to activate the other units on other computers.

[< Back](#)

[Next >](#)

License Activation

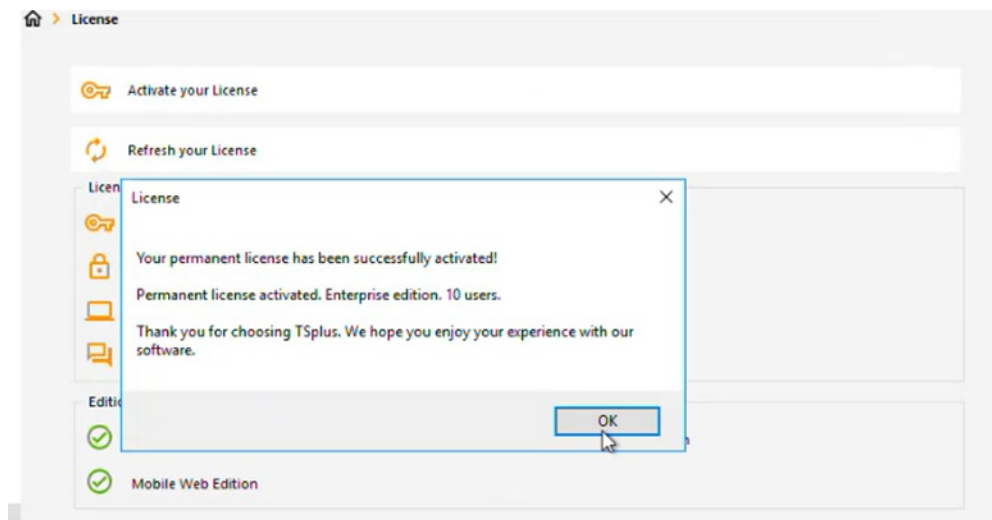
Your license has been activated!

- TSplus Remote Access Enterprise edition - 10 Users
- Update/Support services for TSplus Remote Access Enterprise edition - 10 Users - 1 year

Thank you for your business!
You can now safely close this window.

[Finish](#)

Click "Finish"



Click "Ok"

Restart Server (1st of 3 Restarts)

When Server Comes back up, Restart Server (2nd of 3 Restarts)

When the Server Comes back up, restart server (Last Restart)

Go to SedonaCloud Site (Ex.)

Make sure the site loads

RDP to the server (1st Connection - 172.31.30.195: 9022)

Connect to the SedonaCloud site (2nd Connection -)

Login to the SedonaCloud site using the B69 Credentials (3^d Connection -)

Confirm all three connections using the task manager.