

Requests for Business Management Database Schema/ Data Dictionary / API Swagger Information

05/04/2026 3:37 pm EDT

160389, 158695, 79337, 75118

You may encounter customer requests for proprietary information around the BM software Database Schema, workings, and API. This table explains what information is available and what is required.

Product	DB Schema	API
SedonaOffice	Limited / Requires NDA	Publicly Available/ Req License
AlarmBill	Not Publicly Available	Not Publicly Available
Managely	Not Publicly Available	Not Publicly Available

If a customer requests information in order to newly integrate or enhance AlarmBill or Managely, these requests should be filled out with the specific integration/request in the Steps to Reproduce, Case Categories properly set, and moved to Triage for assignment to Product Management for further review.

The screenshot displays a form with several sections:

- Is Last Activity by Case Owner?**: A field with a refresh icon and the text "This field is calculated upon save".
- Days Since Last Activity**: A field containing the value "5.11" and the text "This field is calculated upon save".
- Reconciliation Audit**: A checkbox that is currently unchecked.
- Category**: A dropdown menu with "Existing Feature Enhancement" selected. Other options include "Data Issue", "Feature Parity", "IT Functionality", "MDK/SDK", "New Feature Request", "Possible Issue", and "Question".
- Request Category**: A dropdown menu with "Product Request" selected. Below it is a link that says "View all dependencies".
- Reproducible**: A checkbox that is currently unchecked.
- Request Type**: A dropdown menu with "--None--" selected. Below it are three options: "3rd Party integration", "Beta", and "New Feature & Enhancement Request".
- Related Opportunity**: A search field with the placeholder text "Search Opportunities..." and a magnifying glass icon.
- Child Cases**: A section for listing related cases.

If the customer has a specific question around their database that can be directly asked of Development. Detail the specific ask with screenshots, the pertinent information such as API call or query, and what they are looking to achieve in the steps to reproduce. This case will also be fielded through Triage but as a question to Development.

XL >30 min

Is Last Activity by Case Owner?
⋮
This field is calculated upon save

Days Since Last Activity
5.12
This field is calculated upon save

Reconciliation Audit !

Category ↶
Question

Ranking Field Value !
7
This field is calculated upon save

Request Category ↶
General Information

View all dependencies

Reproducible

Request Type ↶
Product

View all dependencies

Billable/Non-Billable
Non-Billable

Related Project !

🔍

For SedonaOffice the following SQL query may help in finding useful table information e.g (length, constraints, datatype, etc):

NOTE: Any custom datawork or inquiries around this information would need to be scoped through an Account Manager for a billable project.

```

SELECT
  DB_NAME() AS [Sedona_Security],
  OBJECT_SCHEMA_NAME(TBL.[object_id],DB_ID()) AS [Schema],
  TBL.[name] AS [Table name],
  AC.[name] AS [Column name],
  UPPER(TY.[name]) AS DataType,
  AC.[max_length] AS [Length],
  AC.[precision],
  AC.[scale],
  AC.[is_nullable] AS IsNullable,
  ISNULL(SI.is_primary_key,0) AS IsPrimaryKey,
  SKC.name as [Primary Key Constarint],
  (CASE WHEN SIC.index_column_id > 0 THEN 1 ELSE 0 END) AS IsIndexed,
  ISNULL(is_included_column, 0) AS IsIncludedIndex,
  SI.name AS [Index Name],
  OBJECT_NAME(SFC.constraint_object_id) as [Foreign Key Constraint],
  OBJECT_NAME(SFC.referenced_object_id) as [Parent Table],
  SDC.name AS [Default Constraint],
  SEP.value AS Comments
FROM sys.tables AS TBL
INNER JOIN sys.all_columns AC ON TBL.[object_id] = AC.[object_id]
INNER JOIN sys.types TY ON AC.[system_type_id] = TY.[system_type_id] AND AC.[user_type_id] = TY.[user_type_id]
LEFT JOIN sys.index_columns SIC on sic.object_id = TBL.object_id AND AC.column_id = SIC.column_id
LEFT JOIN sys.indexes SI on SI.object_id = TBL.object_id AND SIC.index_id = SI.index_id
LEFT JOIN sys.foreign_key_columns SFC on SFC.parent_object_id = TBL.object_id AND SFC.parent_column_id =
AC.column_id

```

```
LEFT JOIN sys.key_constraints SKC on skc.parent_object_id = TBL.object_id AND SIC.index_column_id =
SKC.unique_index_id
LEFT JOIN sys.default_constraints SDC on SDC.parent_column_id = AC.column_id
LEFT JOIN sys.extended_properties SEP on SEP.major_id = TBL.object_id AND SEP.minor_id = AC.column_id
ORDER BY TBL.[name], AC.[column_id]
```

If the customer would like documentation on proprietary systems or wants to coordinate time with a Development resource. Document as much of their request and the case should be moved to Sales to have their Account Manager follow up scoping their request as needed.

Verbiage that can be sent for these type of requests around proprietary systems or Development consulting time is below.

**Be sure to update or remove the customer Swagger API URL line if they do not already have a SedonaWeb2.0/API site.

Good Morning {!Contact.FirstName},

Thank you for your interest in leveraging our platform for your internal development of custom integrations and reporting.

We do offer API Swagger access and recommend using that documentation as the primary and supported method for integrating with your Sedona Data platform provided you are utilizing a licensed setup of SedonaAPI 2.0. This ensures stability, security, and compatibility with future updates and is kept up to date with the version of the API you are running.

You can find the Swagger information from your specific site spec at [CUSTOMERAPIURL/api/help/index.html](#)

We keep our test environment on the latest version of SedonaOffice and API and the Swagger information, while largely unchanged, can be viewed here: <https://sedonacloudtest.com/api/help/index.html>

Requests for direct database schema or data dictionary information involve proprietary system details and are not publicly distributed. Access to this information requires a signed Non-Disclosure Agreement (NDA).

The next step is to move this case to our Sales queue in order to connect you with your Account Manager, who can assist with initiating the NDA process. Once the NDA is completed, you can be provided with the most recent available documentation.

Please note that the available version of Database Structure may not reflect all recent changes, so it should be used as a general reference rather than a definitive source. If there are specific asks of stored procedures and tables, those can also be fielded as Development requests. If your team would rather scope a project to discuss with a Developer directly, that can also be reviewed with your Account Manager.

Regards,

BoldGroup Support

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Need help with your software?

Start with your Product Knowledge Base for articles, videos, training, setup guides, eLearning, and release notes.

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