

Universal Connector (WIP)

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Product Catalog Info

Product Code:

SFT-MAN-UC-XML	Universal Connector - XML Receiver Driver Connector	https://boldgroup.lightning.force.com/lightning/r/01t6g000005SKhfAAG/view
SFT-MAN-UC-EMAIL	UniversalConnector - Email Connector	https://boldgroup.lightning.force.com/lightning/r/01t6g000005SKhyAAG/view
SFT-MAN-UC-FILE	UniversalConnector - File Connector	https://boldgroup.lightning.force.com/lightning/r/01t6g000005SKhaAAG/view
SFT-MAN-UC-FTP	UniversalConnector - FTP Connector	https://boldgroup.lightning.force.com/lightning/r/01t6g000005SKhLAAG/view
SFT-MAN-UC-GPRS	UniversalConnector - GPRS Connector	https://boldgroup.lightning.force.com/lightning/r/01t6g000005SKiBAAG/view
SFT-MAN-UC-ODBC	UniversalConnector - ODBC Connector	https://boldgroup.lightning.force.com/lightning/r/01t6g000005SKhBAAG/view
SFT-MAN-UC-RSS	UniversalConnector - RSS Connector	https://boldgroup.lightning.force.com/lightning/r/01t6g000005SKhSAAG/view
SFT-MAN-UC-SMS	UniversalConnector - SMS Connector	https://boldgroup.lightning.force.com/lightning/r/01t6g000005SKi6AAG/view
SFT-MAN-TCP	UniversalConnector - TCP Connector	https://boldgroup.lightning.force.com/lightning/r/01t6g000005SKiPAAG/view
SFT-MAN-UDP	UniversalConnector - UDP Connector	https://boldgroup.lightning.force.com/lightning/r/01t6g000005SKi2AAG/view

Product Description:

The UniversalConnector is an additional tool, included in the Bold Technologies MediaGateway, consisting of several different modules. The UniversalConnector also provides a way for non-traditional alarm transmissions to occur.

Knowledge Base

UniversalConnector Introduction

<https://manitou-knowledge-base.knowledgeowl.com/help/manitou-how-to-universal-connector>

Pre-Requisite Document

n/a

Supplementary information

UniversalConnector Overview <https://www.youtube.com/watch?v=u3QjmzcXmdY>

UniversalConnector Part 1: Setting Up Connectors <https://www.youtube.com/watch?v=E8dDgj0vMmA>

UniversalConnector Part 2: Data Mapping <https://www.youtube.com/watch?v=WwgHq4fS450>

UniversalConnector Part 3: Separator/Email <https://www.youtube.com/watch?v=XJ-S-nCXk5Y>

UniversalConnector Part 4: XML, TCP, and GPS Setup <https://www.youtube.com/watch?v=pgQIBCIXWF4>

Effort and Process

On Prem

The installation takes approx. XYZ hours

1) ABC

2) ABC

Hosted

The installation takes approx. XYZ hours

1) ABC

2) ABC

Questions for the Customer

Question 1 - XYZ

Question 2 - XYZ

Training
