

BoldNet Mobile

01/14/2026 5:01 pm EST

Product Catalog Info

Product Code:

SFT-MAN-BoldNetMOBILE

Product Description:

BoldNet Mobile: Allows for mobile application usage for technicians and dealers.

<https://boldgroup.lightning.force.com/lightning/r/Product2/01t6g000005SKbjAAG/view>

Product Code:

SUS-MCS-BoldNet MOBILE

Product Description:

BoldNet Mobile Maintenance & Support

<https://boldgroup.lightning.force.com/lightning/r/Product2/01t6g000005SKirAAG/view>

Knowledge Base

BoldNet Mobile - Quick Start Guide <https://manitou-knowledge-base.knowledgeowl.com/help/BoldNet-mobile-quick-start-guide>

Pre-Requisite Document

n/a

Supplementary information

If only M&S (Maintenance and support) appears, the actual Module is also included in the project, even if it doesn't appear in the OAF

Pre-requisite

BoldNet needs to be installed first

How to log in to BoldNet Mobile?

- 1) System Consultant to install BoldNet / BoldNet Mobile
- 2) System Consultant provides a URL: e.g. customer.co.manitoucloud.com

BoldNet Web Login - <https://customer.manitoucloud.com/manitou>

Manitou Logon:

- 1) There are different levels of access, basic, supervisor and manager
- 2) Within Manitou -> Contacts, the administrator sets up credentials

Effort and Process

On Prem

The installation takes approx. 2 hours

- 1) PM to coordinate install with a System Consultant and the customer
- 2) The System Consultant will add BoldNet URL into the Systems within the customer account in Salesforce
- 3) PM to share the URL with the customer

Hosted

The installation takes approx. 1 hour

- 1) PM to book an install task with the Infrastructure Team after SaaS go live
- 2) The System Consultant will add BoldNet URL into the Systems within the customer account in Salesforce
- 3) PM to share the URL with the customer

Questions for the Customer

n/a

Training

An Application Consultant can provide the following training

Agenda:

Configuration / Administration

Use of BoldNet Mobile App

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