

BoldNet

01/14/2026 4:50 pm EST

Product Catalog Info

Product Code:

SFT-MAN-BoldNet

Product Description:

A module that allows and manages the remote accessing of the Manitou Database through any modern web browser.

<https://boldgroup.lightning.force.com/lightning/r/Product2/01t6g000005SKdOAAW/view>

Knowledge Base

Multiple customer user guides for BoldNet <https://manitou-knowledge-base.knowledgeowl.com/help/BoldNet-de627fc>

BoldNet mobile features <https://www.boldgroup.com/blog/BoldNet-neo-means-better-mobile-access/>

Manitou - How To - Manitou and Boldnet Permissions Guide <https://manitou-knowledge-base.knowledgeowl.com/help/manitou-how-to-manitou-and-boldnet-permissions-guide>

Manitou BoldNet <https://www.youtube.com/watch?v=Ixe8q397rc8>

Pre-Requisite Document

n/a

Supplementary information

Use case for BoldNet

Users can use BoldNet to complete data entry outside of Manitou

The benefit is to ensure Manitou is dedicated to alarm handling

MDK

MDK is installed as part of BoldNet

Effort and Process

On Prem

The installation takes approx. 2 hours

- 1) Installed by the System Consultant Team after SaaS go live
- 2) System Consultant to provide end point, e.g. BoldNet Login URL
- 3) The customer can create their own BoldNet logins from the Manitou Supervisor workstation

Hosted

The installation takes approx. 1 hour

- 1) Installed by the Infrastructure Team after SaaS go live
- 2) System Consultant to provide end point, e.g. BoldNet Login URL -
- 3) The customer can create their own BoldNet logins from the Manitou Supervisor workstation

Questions for the Customer

n/a

Training

Training with an Application Consultant is available

Manitou - BoldNet Neo Dealer Training Guide

<https://dyzz9obi78pm5.cloudfront.net/app/image/id/65318f7f77553539963be2e2/n/manitou-BoldNet-neo-dealer-training-guide.pdf>
