

Auto Dialer

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Product Catalog Info

Product Code:

n/a

Product Description:

The AutoDialer's primary functions are to automatically dial out to pre-defined contacts on an alarm event, reducing manual dialing and errors, and providing a user interface with buttons for calling, hanging up, and performing other actions during the call

Questions for the Customer

Question 1 - Which PBX / Phone system are you using: Tadiran IPX Tadiran Aeonix, Avaya Enterprise?

Knowledge Base

n/a

Pre-Requisite Document

n/a

Supplementary information

How to configure

The AutoDialer can be configured from the Manitou Web Client. A TAPI Driver is only required for Tadiran IPX Tadiran Aeonix, Avaya Enterprise

If the standard Windows dialer application works, then Manitou can be configured to use the standard Windows dialer.

Caller ID injection

AutoDialer spoofs caller ID to add number of e.g. dealer, that the central station are calling on their behalf.

Default Application Auto Dialer Integration

[default-application-auto-dialer-integration.pdf](#)

This document provide guidance on a new generic TAPI method intended for situations where the customer's phone system does not directly integrate with Manitou.

Effort and Process

On Prem

The installation takes approx. 1 hour

If the customer requires the use of Autodialer, coordinate a call with the customer and a System Consultant to support with simple setup.

Hosted

The installation takes approx. 1 hour

If the customer requires the use of Autodialer, coordinate a call with the customer and a System Consultant to support with simple setup.

Training

Default Application Auto-Dialer Integration with the Manitou Web Client

<https://dyzz9obi78pm5.cloudfront.net/app/image/id/6697fab394c57f0bae000238/n/default-application-auto-dialer-integration.pdf>
