

AES Receiver

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Product Catalog Info

Product Code:

SUS-MCS-CSTM SYS CONFIG-AES REC

Product Description:

MCS- Custom System Configuration – AES Receiver

<https://boldgroup.lightning.force.com/lightning/r/Product2/01t6g000005SkoZAAS/view>

Knowledge Base

FEP Configuration (Manitou 2.1.0) including AES receiver

<https://manitou-knowledge-base.knowledgeowl.com/help/fep-configuration-manitou-210>

Pre-Requisite Document

n/a

Supplementary information

The AES Receiver can connect through radio signals. Generally, AES put a tower at a central station. Bold will host the physical or the AES virtual receiver on behalf of a customer.

The customer is responsible for shipping their backup AES receiver to Bold after SaaS go live.

The customer is responsible for communicating to AES.

Effort and Process

On Prem

n/a

Hosted (Physical Receiver)

The installation takes approx. 2 hours

- 1) After SaaS go live, the customer ships their backup receiver to Colorado or Wisconsin.
- 2) The SaaS team will schedule a failover to CO / WI data center.
- 3) The customer is then required to send their main AES receiver to the other data center for another failover.

Hosted (Virtual Receiver)

The installation takes approx. 2 hours

- 1) The customer provide Bold with their license information for an AES virtual receiver

Questions for the Customer

n/a - Provide the customer with an overview of the process for shipping their AES receiver

Training

n/a
