

Logging into the Customer Portal / Resetting Your Password

11/03/2025 11:47 am EST

Log in

1. Visit <https://support.boldgroup.com>
2. Enter your Username and Password



Home Page

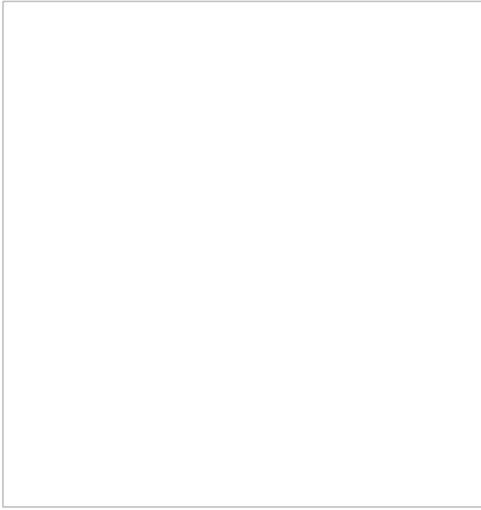
The Home Page allows you to:

- Submit a case
- View your cases and status via “MY CASES” tab
- View Bold Group Support Hours of Operations
- View Help Center
 - View your product's Knowledge Base
 - Link to BoldU
- View Release Notes
- Link to the main Bold Group site

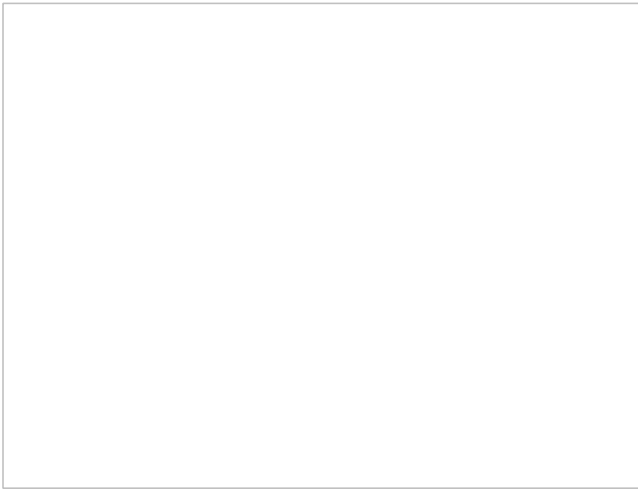
Forgot your password?

1. Click Forgot your password?

2. Enter your username; click Reset Password



3. Check your email



4. Change your password

