

GetWSAccountQueryable / CS_Customer_System_Call_List / Cant Open Preferences on SW 2.0

09/22/2025 5:38 pm EDT

00145708 / 00135775

GetWSAccountQueryable / CS_Customer_System_Call_List / Cant Open Preferences or Users on SW 2.0

Occasionally, you may encounter issues accessing a customer's Preferences or User table. This often occurs because despite successful sedonaOffice upgrades prior to 6.2.0.14, a table or stored procedure may not have been properly updated during the upgrade. This means when the SedonaWeb 2.0 standardized Deployment is complete, the logs will return strange errors referencing relation IDs or constraints.



Screenshot of the logs



Log Detail

Company Name	z UT Commercial Sandbox
Message	GetWSAccountQueryable
MessageTemplate	GetWSAccountQueryable
Level	Error
TimeStamp	9/22/2025 8:35:48 AM
Exception	System.InvalidOperationException: The foreign key component 'Relation_Id' is not a declared property on type 'CS_Customer_System_Call_List'. Verify that it has not been explicitly excluded from the model and that it is a valid primitive property. at System.Data.Entity.ModelConfiguration.Configuration.Properties.Navigation.ForeignKeyConstraintConfiguration.Configure(AssociationType associationType, AssociationEndMember dependentEnd, EntityTypeConfiguration entityTypeConfiguration) at System.Data.Entity.ModelConfiguration.Configuration.Properties.Navigation.NavigationPropertyConfiguration.ConfigureConstraint(AssociationType associationType, AssociationEndMember dependentEnd, EntityTypeConfiguration entityTypeConfiguration) at System.Data.Entity.ModelConfiguration.Configuration.Properties.Navigation.NavigationPropertyConfiguration.ConfigureDependentBehavior(AssociationType associationType, EdmModel model, EntityTypeConfiguration entityTypeConfiguration)

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```
IF NOT EXISTS (SELECT * FROM INFORMATION_SCHEMA.COLUMNS WHERE TABLE_NAME =  
N'CS_Customer_System_Call_List' AND COLUMN_NAME = N'Relation_Id')
```

BEGIN

```
ALTER TABLE [CS_Customer_System_Call_List] ADD [Relation_Id] int not null constraint DF_Relation default 1 with  
values
```

END

```
IF NOT EXISTS (SELECT * FROM INFORMATION_SCHEMA.COLUMNS WHERE TABLE_NAME =  
N'CS_Customer_System_Call_List' AND COLUMN_NAME = N'Sequence')
```

BEGIN

```
ALTER TABLE [CS_Customer_System_Call_List] ADD [Sequence] int not null constraint DF_Sequence default 0 with  
values
```

END
