

FSU 2.6.3 Release Notes

07/16/2025 4:16 pm EDT

SedonaFSU iOS Release Notice

Version 2.6.3

9/18/2017

Notice on this Release

The new version 2.6.3 of the SedonaFSU application was released on 9/12/2017 and contains one enhancement only.

Enhancements

Resolving Tickets as Non-Billable


In the past, the FSU was set up to show charges regardless of what resolution code was selected for the ticket. This functionality has been changed. Tickets resolved with non-billable resolution codes will no longer show charges on the Accept tab. Labor, parts, and other item charges will continue to show dollar values on their respective tabs, but the totals for each of these on the Accept tab will show as 0.00. The service report for tickets resolved as non-billable will also show with 0.00 charges. The acronym NB will show on reports for these tickets to indicate the ticket is Non-Billable.

Example ticket

Parts with a price value of \$40.00 are added to the ticket.

5:04 PM Ticket #26536 99%

Site

98 

Ash, Ms Harriet

1420 N.W. 18th Ave/CB102

Del Ray Beach, FL 33445

(561) 243-3782

Status Resolved
Created 9/18/17
Created By JesslynnL


Review	Appointm...	Accept	Notes	Parts	Labor	Other	History	Unlock
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Code	Description	Qty	Price	Total	Location
GSrts451key	Kyrmt Tst/rst F/400srs Det	1	40	\$40.00	Location

Ticket is resolved as non-billable, so the \$40.00 part charge does not show on the accept tab. The 40.00 will continue to show on the parts tab.

5:03 PM Ticket #26536 99%

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Overrides

Warranty

Service Level

Payment Method 

None


Parts \$0.00

Labor \$0.00

Other \$0.00

Taxes \$0.00

Grand Total \$0.00

Service Report 

The service report for this ticket also shows \$0.00 for parts and marks the \$0.00 charges as NB.