

How to Identify Credit or Payment on Invoice(s)

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The following is how you can identify if an invoice has been paid or if a credit has been applied:

- On the Customer Account, go to invoices. Under Net Due, if the amount is in Green, a credit has been applied to the invoice.
- If the color of the Net Due is Black and is less than the amount owed or \$0.00, a payment method has been applied to the invoice.

Invoice	Site Name	Description	Date	Amount	Net Due
296798		Installation Services	11/23/2015	\$107.25	\$0.00
296882		Installation Services	12/3/2015	\$546.19	\$0.00
296888		Installation Services	12/4/2015	\$107.25	\$0.00
296897		Equipment Sales	12/1/2015	\$202.00	\$0.00
296898		Equipment Sales	12/1/2015	\$323.20	\$0.00
296911		Contracted Services	1/1/2016	\$992.65	\$0.00
299764		Installation Services	12/18/2015	\$1,703.75	\$0.00
299765		Installation Services	12/18/2015	\$1,081.89	\$0.00
299773		Installation Services	12/21/2015	\$100.00	\$0.00
299780		Service Call	12/28/2015	\$115.00	\$0.00
299787		Installation Services	1/4/2016	\$1,072.50	\$0.00
299916		Installation Services	1/1/2016	\$595.46	\$0.00
299917		Installation Services	1/1/2016	\$260.00	\$0.00
299940		Installation Services	1/26/2016	\$0.00	\$0.00
299941		Installation Services	1/26/2016	\$20.20	\$0.00
299948		Credit on Account	1/1/2016	\$4.00	\$0.00
299949		Credit on Account	1/1/2016	\$42.42	\$0.00
299950		Credit on Account	2/1/2016	\$20.20	\$0.00
299951		Credit on Account	2/1/2016	\$90.70	\$0.00
299952		Credit on Account	1/1/2016	\$48.48	\$0.00
299953		Finance Charge	2/1/2016	\$276.95	\$0.00
299954		Finance Charge	2/1/2016	\$203.01	\$0.00
299956		Credit on Account	1/1/2016	\$13.00	\$0.00
299957		Finance Charge	3/1/2016	\$222.20	\$0.00
299958		Finance Charge	3/1/2016	\$267.45	\$0.00
299959		Equipment Sales	4/1/2016	\$222.20	\$0.00
299960		Equipment Sales	4/1/2016	\$267.45	\$0.00
299963		Service Call	2/2/2016	\$272.50	\$0.00
299997		Conversion Balance Fwd	2/12/2016	\$19.39	\$0.00
300411		Installation Services	7/27/2016	\$119.07	\$0.00