

Internal – SedonaOffice - How To Reach ADI for Integration Issues (Internal)

06/25/2025 10:28 am EDT

Please note that this information may soon change as BlackLeaf takes over the ADI integration.

Information:

In a situation where we need assistance from ADI for integration issues or other issues, outside of a customer receiving their ADI Integration credentials, we have been advised that other technical questions should come from Support instead of from the customer.

Per ADI, the two ADI representatives below should be contacted first:

Jeffrey Birnkrant – Jeffrey.Birnkrant@ADIGlobal.com

Carl Franklin - Carl.Franklin@ADIGlobal.com
