

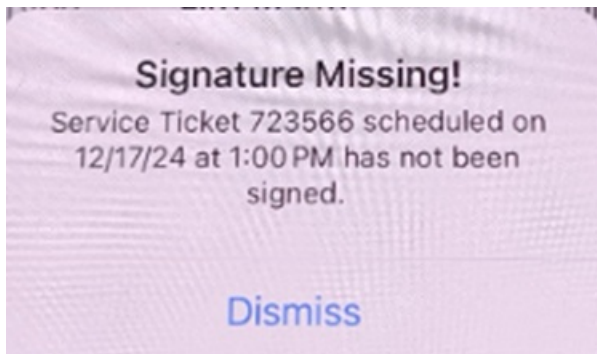
FSU Message – Signature Missing!

04/03/2025 7:09 pm EDT

The FSU will prompt the technician with a message stating **Signature Missing!**

The message will populate if the technician has the setting active in the FSU Management tool

- An example of the message is below
- An example of the setting in the FSU Management Tool is shown below

A screenshot of the FSU Management Tool settings screen. The screen has a dark background with white text. It includes sections for "Your Technicians" (a dropdown menu), "User Name" (a text field), "Password" (a text field), and "Confirm Password" (a text field). Below these is a section titled "Show Schedule & Security Level" with input fields for "(-) Days Back", "(+) Days Fwd", a dropdown menu set to "1 - General", and a "Level" label. There is also a section for "Maximum Deviation Minutes(Dispatch, Arrive, Depart)" with checkboxes for "Lock Sliding Window" and "Use Time and Attendance". Below that are input fields for "Dispatch", "Arrival", and "Departure". A "Control Flags" section contains checkboxes for "Appt Reschedule", "Manual Labor", "System Updates", "Inactivate Contacts", "Access CC or Bank", "Mandatory Signature" (which is highlighted with a red box), "View Sub Charges", "View Final Charges", "Closed Tickets", and "Closed Tickets".