

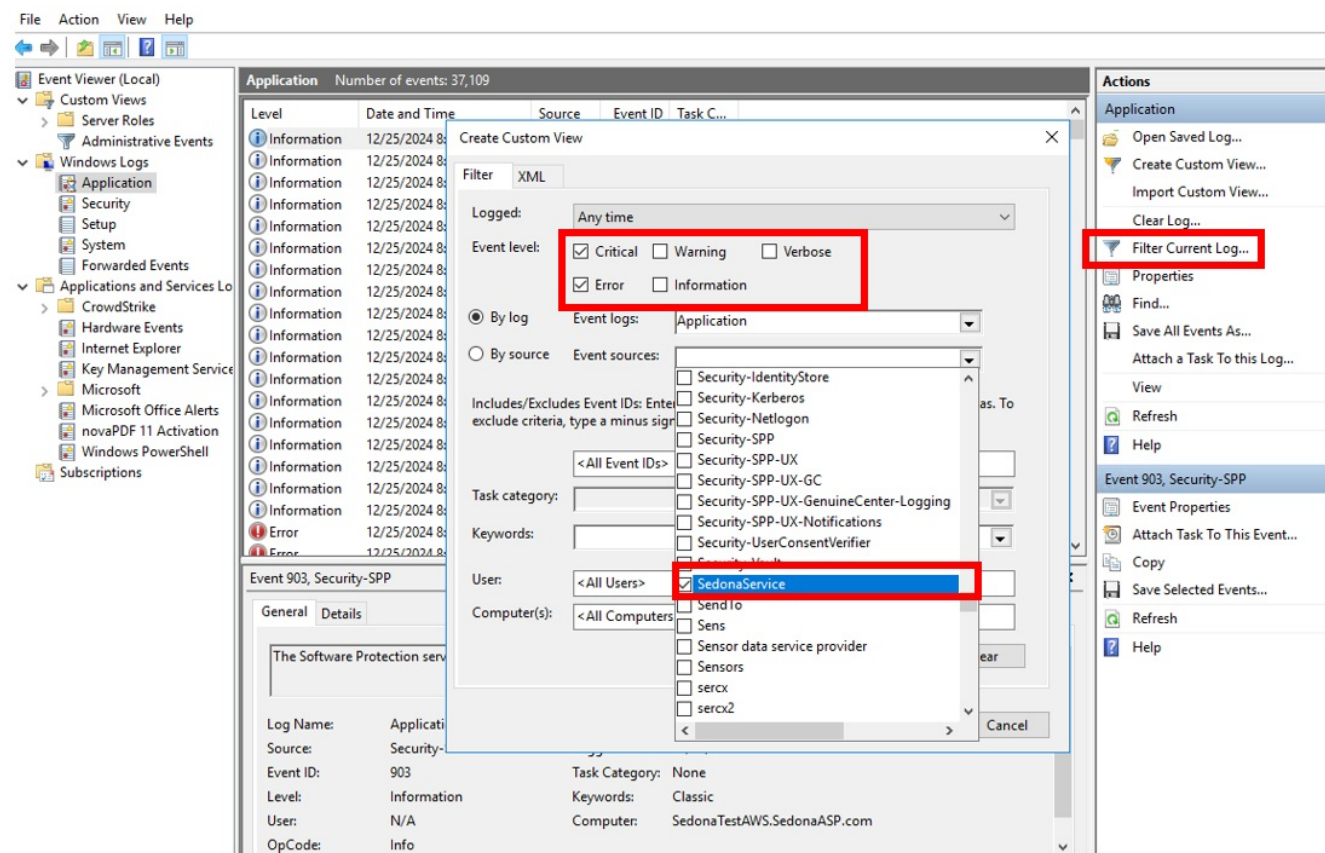
Filtering Windows Event Viewer (Internal)

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Windows has a built-in module called Event Viewer. It stores additional information that will help a user diagnose a problem with their Windows platform or any application installed on top of Windows.

The list of possible errors is on page 2. The event viewer will capture 7 types of error logs. Instead of listing all errors, a user may want to filter by only Critical or Error categories to narrow the search. The following steps will filter errors to make it easier to find errors/issues.

In the example below I chose to **Filter the current log**, then I filtered by **Event level** and finally, I filtered by Event Source, I chose to filter by Sedona Service. This will narrow the search to the critical and error messages for Sedona Office only.



- **Critical Errors:**

Major problems that can cause system instability or data loss, like application crashes or unexpected system

shutdowns.

- **Warnings:**

Potential issues that may lead to problems in the future, such as low disk space or outdated drivers.

- **Information Events:**

Normal system operations or status updates that indicate everything is working as expected.

- **Security Audit Failures:**

Failed attempts to access system resources, like unsuccessful logins or unauthorized access attempts.

- **Driver Errors:**

Issues related to device drivers, which can cause hardware malfunctions.

- **Application Errors:**

Problems within specific programs, including crashes, unexpected behavior, or missing files.

- **System Errors:**

Issues related to the operating system itself, like service failures or registry problems.
