

Create SMS Server vs Hosted SMS Provider

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Customers are allowed to create their own SMS server to use with Sedona Sync. For most situations, it's significantly easier and more cost-effective to sign up with a third-party SMS service provider like Twilio, SendGrid, or Vonage instead of building their own SMS server from scratch, unless customers have specific needs that cannot be met by existing solutions and the technical expertise to develop and maintain thier own system is available.

The screenshot displays the SedonaSync Admin interface. On the left is a sidebar menu with various navigation options. The main content area is titled 'SMS Editor' and contains a form for configuring an SMS account. The form includes fields for 'Description', 'Provider' (a dropdown menu), 'ACCOUNT SID', 'AUTH TOKEN', and an 'Active' checkbox. The 'SMS Accounts' section at the top shows a list of existing accounts, with one Twilio account visible. The 'SMS Accounts' and 'ACCOUNT SID' fields in the form are highlighted with red boxes.

Sidebar Menu:

- Event Designer
- Application Events
- Subscribers
- Job Streams
- EventPak
- Monitor
- Admin
- User Accounts
- Services
 - Email Accounts
 - Webcast Locations
 - SSRS Locations
 - SMS Accounts**
 - Holiday Schedule
 - Application Settings
 - Linked Servers

SMS Editor Form:

Form fields and controls:

- Description:** Text input field.
- Provider:** Dropdown menu (currently showing Twilio).
- ACCOUNT SID:** Text input field.
- AUTH TOKEN:** Text input field.
- Active:** Checkbox (checked).
- Buttons:** 'Update' (green) and 'Cancel' (orange).

SMS Accounts Table:

Description
Twilio