

# Case Creation via Sedona Email

01/16/2025 7:12 am EST


If a customer needs Sedona Office technical support, they can create a support case by emailing Sedona Office support with this email: [sedonaoffice\\_support@boldgroup.com](mailto:sedonaoffice_support@boldgroup.com)

A reply email will be returned with a case number assigned and a message confirming the case was received and will be assigned to a Sedona expert.

The body of the email should contain details of the issue.

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New Case Created - 00127448: Test

 **Bold Support**<noreply\_support@boldgroup.com>  
To: © Miguel Gutierrez

**This email originated from outside of Bold Group. Do not click on links or open attachments unless you recognize the sender and know the contents are safe.**



Hi Miguel Gutierrez,

Thank you for submitting your question to us. Case #00127448: "Test" has been created and a customer service representative will respond to you shortly.

Thank you,  
Bold Group Support

This is an automated message, please do not respond to this email.

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