

Parts Updater is not Covered Under Support Agreement (Internal)

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The Part's Updater utility is a way to mass update parts in Sedona Office. However, this utility is not covered under the Support Agreement. This means we can assist with questions, but we cannot train on the parts updater, walk them through a parts update, or correct their data for them should they use it incorrectly. If they need training, a walk through, or data correction it would be billable.

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Overview

The Parts Updater is a program that can be run outside of SedonaOffice to import parts lists to your Sedona inventory, or to update fields on existing SedonaOffice parts, such as pricing.

Note: Use of this product is not covered under your SedonaOffice Support Agreement. Work provided by SedonaOffice staff as a result of its use may be subject to an hourly charge. We highly recommend running the updater on a sandbox database and creating a backup of your production database prior to using the updater in production.

Note: The Parts Updater cannot update standard costs as these are assigned on a warehouse-by-warehouse basis and affect general ledger activity.

There are online resources for using the Part's Updater found here: <https://sedonaoffice.knowledgeowl.com/help/parts-updater>.
