

# Obscured Error

01/13/2025 10:28 am EST

**SedonaOffice Error Processor - 6.2.14**

**An internal error has occurred. Please, fill out the information on this form. The more info you supply to us, the faster we can resolve the problem.**

Please do keep, "Email this info to Development," checked. It will help us fix it faster.

**Error: Sequence contains no matching element**

Screen capture at time of Error:

**We've removed the screen shot due to the sensitive nature of this application area.  
No sensitive data will be sent in the email to Bold Group**

Items we need to solve the Error:

- 1) Complete description of what you were doing
- 2) Steps to recreate problem
- 3) Highlight important items in screen capture

[All I did was enter checking account information and then this error occurred.]

☒ Email this info to Development

You can use your mouse to draw on the screen capture. Just click and hold a button to draw. Highlight what you think is relevant to the Error

**Clear** **Exit Program**

When you see this error message, it is not a unique error. This message is the same as a Run-Time Error, or any other error message in Sedona Office. The unique aspect of this error is that it has occurred when related to sensitive information in the system. To prevent that sensitive information from being reported, the system obscures the information.