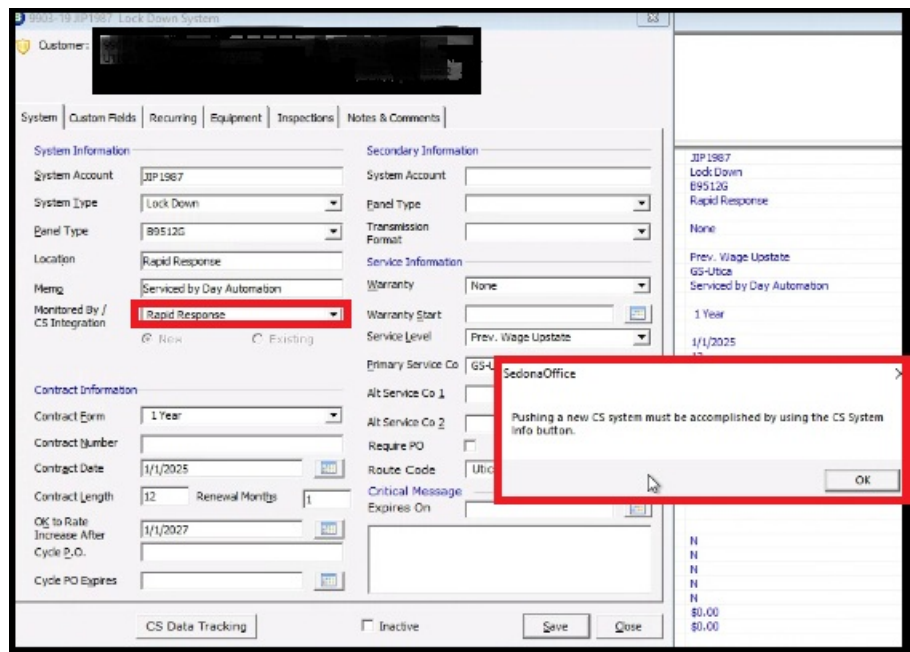


New CS System Must Be Accomplished Using the CS System Info Button (Internal)

12/20/2024 8:35 am EST



The above message can occur when the CS_Integration_Id of the alarm company is not set to a non-integration value.

	Alarm_Company_Id	Alarm_Company_Code	Description	Inactive	Integration_Id
1	1	N/A	N/A	N	1

If this value is not set to 1, then the system will be looking for an external link and cause a number of message to appear when trying to use that Alarm Company. To resolve, run:

Select * from CS_Alarm_Company

This will show you the company and its ID. Then run:

Update CS_Alarm_Company

Set Integration_ID = 1

Where Alarm_Company_ID = ReplaceWithID
