

Job not appearing in search

12/09/2024 12:11 pm EST

When searching Sedona for a job, if the customer the job record belongs to is cancelled, the job will not appear in the search. The job, just like other items, will appear if you add the criteria to the search for a customer and mark 'Include Canceled.'

The screenshot shows the 'SedonaOffice Search - Sonitrol of Fort Lauderdale' window. It features two tabs: 'AR Search' (active) and 'AP Search'. The 'AR Search Criteria' section includes 'Add Criteria' and 'Clear Criteria' buttons, a '2 search criteria defined' indicator, and a 'Realtime Search' checkbox. The search criteria are: 'Job #' set to '40608' and 'Begins with' set to an empty field. The 'Filtered By' section is set to 'Customer' with a 'Contains' dropdown. Checkboxes for 'Name', 'Number', 'Site', and 'Bill To' are present, along with an 'Include Canceled' checkbox. The 'AR Search Results' table shows one result:

Job	Customer #	Name	Additional Name	Branch	Bill Address	Bill Address
40608	10100	Broward County Housing Authority	Broward County Housing Authority	SOF	Accounts Payable Dept.	4780 N State F

At the bottom, there is a 'Simple View' button, a status bar showing 'Found 1 results', and buttons for 'New Customer', 'Select', and 'Close'.