

FSU Deactivate a technician

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These steps will allow an FSU technician to be de-activated correctly. These steps, when followed in order, will prevent data errors.

1. Delete the FSU technician from the FSU management tool, first. (Do not deactivate in Sedona Office until this is done.
 2. Go to Sedona office > Sedona setup > Users, find the technician, and update the user as Inactive
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