

Phoenix – How to Run a Signal Report Showing Signal Traffic

12/02/2024 10:16 am EST

This document will go over the steps to run a signal report in Phoenix Reporting to list how many signals/alarms are coming into the Central Station either to the operators or logging to the system.

Overview

These steps assume the user will have the correct permissions to run the report needed. This document will show how to run signal counts from the signal data located in the Phoenix database.

Steps:

1. Log into Phoenix Reporting
2. Click on Activity Button when the Report Menu opens



3. In the Activity Reports page – Click on Daily Summary under Misc Column

Phoenix Reporting System

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Activity Reports

Signal	Event	Misc
Signal	Event	Daily Summary
Fail To Test	Selected Events	No Action
Open/Close		No Activity
Timeframe		Not On File
		Response Time
		Traffic

Today is:
Wed Nov 27 2024 19:25:58 GMT+0000 (Coordinated Universal Time)

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4. The report form will open – Fill in all the data that is wanted in the report – Title/Subtitle – Dates / Times – Can even have specific levels to pull data on – In example it was for all data between certain dates

DAILY SUMMARY REPORT

[Must Enter fields display in yellow]

Title: **DAILY SUMMARY REPORT**

Subtitle:

Begin Date: Begin Time: 00:00

End Date: End Time: 23:59

Dealer:

Subscriber:

Organization:

Site:

Transmitter:

Signal Category:

Signal Type:

Report Type:

Other Criteria:

Sort and Page Break by ...

Dealer? ☐ Yes ☒ No

Subscriber? ☐ Yes ☒ No

Organization? ☐ Yes ☒ No

Site? ☐ Yes ☒ No

Transmitter? ☐ Yes ☒ No

Format For Mailing? ☐ Yes ☒ No

E-mail Report To:

Assign ownership of report to: phoenix

5. The Daily Summary Report will group by the day and give a grand total at the end of the report

DAILY SUMMARY REPORT													
1/1/2023 00:00 - 11/27/2024 23:59													
	fire	panic	hldup	burg	dures	medic	tampr	troub	alarm	unopn	unkwn	other	TOTAL
11/27/2024													
00:00	0	0	0	0	0	0	0	0	0	0	0	23	23
01:00	0	0	0	0	0	0	0	0	0	0	0	20	20
02:00	0	0	0	0	0	0	0	0	0	0	0	33	33
03:00	0	0	0	0	0	0	0	0	0	0	0	20	20
04:00	0	0	0	0	0	0	0	0	0	0	0	18	18
05:00	0	0	0	0	0	0	0	0	0	0	0	20	20
06:00	0	0	0	0	0	0	0	0	0	0	0	8	8
07:00	0	0	0	0	0	0	0	0	0	0	0	8	8
08:00	0	0	0	0	0	0	0	0	0	0	0	25	25
09:00	0	0	0	0	0	0	0	0	0	0	0	13	13
10:00	0	0	0	0	0	0	0	0	0	0	0	22	22
11:00	0	0	0	0	0	0	0	0	0	0	0	14	14
12:00	0	0	0	0	0	0	0	0	0	0	0	21	21
13:00	0	0	0	0	0	0	0	0	0	0	0	6	6
TOTAL	0	0	0	0	0	0	0	0	0	0	0	251	251
GRAND TOTAL	4	2	0	0	0	0	0	0	0	0	0	170221	170227

6. Can also use the Traffic Report to show signal traffic by times/days


Phoenix Reporting System

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Activity Reports

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7. The Traffic Report form can be filled in the same as the Daily Summary

TRAFFIC REPORT

[Must Enter fields display in yellow]

Title TRAFFIC REPORT	
Subtitle 	
Begin Date 	Begin Time 00:00
End Date 	End Time 23:59
Dealer 	
Subscriber 	
Organization 	
Site 	
Transmitter 	
Signal Category 	
Signal Type 	
Report Type 	
Other Criteria 	
Sort and Page Break by ...	
Dealer? ☐ Yes ☒ No	
Subscriber? ☐ Yes ☒ No	
Organization? ☐ Yes ☒ No	
Site? ☐ Yes ☒ No	
Transmitter? ☐ Yes ☒ No	
Format For Mailing? ☐ Yes ☒ No	
E-mail Report To 	
Assign ownership of report to jpratt	

8. This report is broken down by time/hours – days – shows how many signals versus events/alarms – also shows a grand total for the dates/times the report is covering

TRAFFIC REPORT			
11/26/2024 00:00 - 11/27/2024 23:59			
Date	Hour	Signals	Events
11/26/2024	00:00	13	0
11/26/2024	01:00	22	0
11/26/2024	02:00	15	0
11/26/2024	03:00	22	0
11/26/2024	04:00	16	0
11/26/2024	05:00	14	0
11/26/2024	06:00	18	0
11/26/2024	07:00	13	0
11/26/2024	08:00	9	0
11/26/2024	09:00	12	0
11/26/2024	10:00	27	0
11/26/2024	11:00	14	0
11/26/2024	12:00	25	0
11/26/2024	13:00	12	0
11/26/2024	14:00	22	0
11/26/2024	15:00	14	0
11/26/2024	16:00	17	0
11/26/2024	17:00	20	0
11/26/2024	18:00	31	0
11/26/2024	19:00	23	0
11/26/2024	20:00	29	0
11/26/2024	21:00	32	0
11/26/2024	22:00	15	0
11/26/2024	23:00	37	0
DAY TOTAL		472	0
11/27/2024	00:00	23	0
11/27/2024	01:00	20	0
11/27/2024	02:00	33	0
11/27/2024	03:00	20	0
11/27/2024	04:00	18	0
11/27/2024	05:00	20	0
11/27/2024	06:00	8	0
11/27/2024	07:00	8	0
11/27/2024	08:00	25	0
11/27/2024	09:00	13	0
11/27/2024	10:00	22	0
11/27/2024	11:00	14	0
11/27/2024	12:00	21	0
11/27/2024	13:00	8	0
11/27/2024	14:00	20	0
11/27/2024	15:00	10	0
11/27/2024	16:00	4	0
DAY TOTAL		287	0
GRAND TOTAL		759	0