

# How to Start the SedonaEFT Service when EFT Processing Not Working

12/02/2024 10:14 am EST

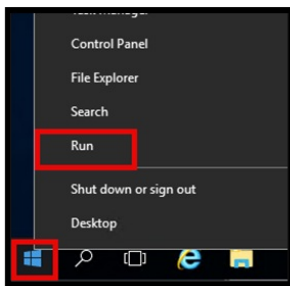
SedonaOffice has a service that runs to send and receive transactions from Forte. When either the Ready tab seems not to be sending or the Settled Tab is not showing receiving settled transactions in EFT Processing, this service may be the reason why.

## Overview

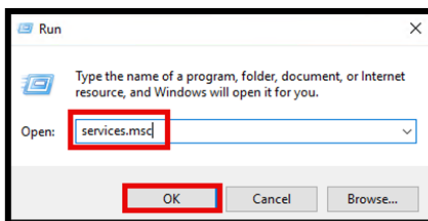
The steps below go over how to look and start the service needed for EFT Processing to work properly. The document also assumes the user doing these steps also has the proper permissions to do them.

Steps:

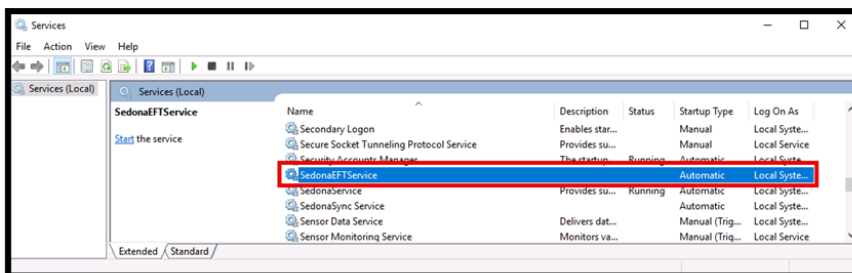
1. On the SQL server click on Windows Icon – Click on Run



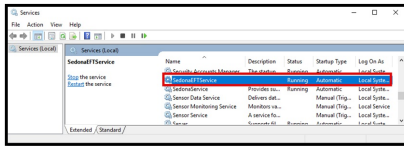
2. When the Run window opens – Type in services.msc – Click OK



3. When the Services Window opens – Find SedonaEFTService

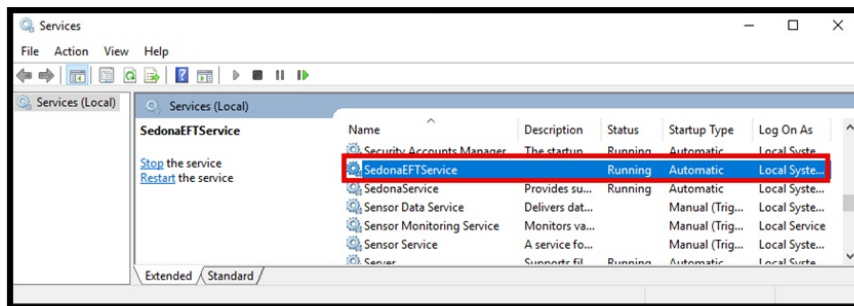


4. The status of the service should say Running – Right Click on the service – Select Start



**NOTE:** Even if the service is Running and there are issues with EFT Processing – Click on Stop – then Click on Start to refresh the connection

5. After service has started – Status should show as Running



Depending on what time the service is restarted will determine how long it will take for the transactions to start uploading/downloading. By the next morning the Ready Tab should be cleared of all transactions from the day before and the Settled Tab should show new transactions.