

Duplicate Service Tickets (Internal)

11/27/2024 8:00 am EST

The script below is used to find any service ticket numbers that have duplicated ticket numbers

```
select distinct d.Ticket_Number,  
  
Count(d.Ticket_Number) as "Number of Tickets with Same Ticket Number", d.Ticket_Status  
  
from AR_customer a, AR_customer_site b, ar_customer_system c, sv_service_ticket d  
  
where d.Customer_Id = a.Customer_Id  
  
and d.Customer_Site_Id = b.Customer_Site_Id  
  
and d.Customer_System_Id = c.Customer_System_Id  
  
Group by d.Ticket_Number, d.Ticket_Status  
  
having count(d.ticket_number) > 1
```
