

Using the RateChange option for Customer Recurring API

11/05/2024 5:40 pm EST

Issue:

Using the API Endpoint POST /api/CustomerRecurring, you can make a rate change for the customer's recurring records.

When using the option RateChange, The POST request will update the Recurring Rate (Effective Date, Reason for increase/decrease, and Monthly/Cycle Amounts) by the CustomerRecurringID.

Resolution:

The recurring record ID values in needed in the request along with the option of RateChange.

The body will contain recurring information for the change.

The full model can be found in the API documentation.

<https://sedonacloudtest.com/api/help/index.html>

POST /api/CustomerRecurring/{RecurringId}/RateChange

```
{  
  
  "CustomerSiteId": 26131,  
  
  "CustomerSystemId": 62302,  
  
  "CycleStartDate": "2024-11-05T00:00:00",  
  
  "RateIncreaseDate": "2024-11-03T00:00:00",  
  
  "MonthlyAmount": 75.5000,  
  
  "RMRTTracking": {  
  
    "CustomerNumber": "3482",  
  
    "SiteId": 26131,  
  
    "CustomerSystemId": 62302,  
  
    "EffectiveDate": "2024-11-03T16:23:21.047Z",  
  
    "RMRReasonId": 2
```

}

}

The Request will cancel the original RMR record and create the new RMR record for the new rate.

Burg Monitoring	Burg Monitoring	Intrusion	M	0 - None	\$75.50	\$75.50	12/1/202
Burg Monitoring	Burg Monitoring	Intrusion	M	0 - None	\$87.50	\$87.50	12/1/202
Burg Monitoring	Burg Monitoring	Intrusion	M	0 - None	\$94.50		12/1/202

Results Messages

	Cancelled	Customer_Recurring_Id	Customer_Id	Customer_Site_Id	Customer_System_Id	Item_Id	Bill_Cycle	Bill_Month	Monthly_Amount	Cycle_Start_Date	Cycle_End_Date
1	Y	149890	1485	26131	62302	173	M	1	87.50	2024-11-06 00:00:00.000	2024-11-06 00:00:00.000
2	N	149891	1485	26131	62302	173	M	1	94.50	2024-11-06 00:00:00.000	1899-12-30 00:00:00.000

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	RMR_Tracking_Id	Customer_Id	Site_Id	Customer_System_Id	Job_Id	Effective_Date	CancelQueue_Id	RMR_Reason_Id	Item_Id	RMR_Amount	UserCode	Comments
1	121798	1485	26131	62302	1	2024-11-06 00:00:00.000	1	2	173	75.50	WebSvcs	
2	121801	1485	26131	62302	1	2024-11-06 00:00:00.000	1	2	173	94.50	WebSvcs	