

Inactive Items/Parts Imported from WeSuite

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If an item or part is inactive in SedonaOffice, and the information between SedonaOffice and WeSuite has been refreshed, then the inactive item/part will not be available for selection in WeSuite.

However, customers have the ability to copy an old WeSuite quote and create a new quote from it. If the old quote included an item or part that has since become inactivated, that item/part will still show on the new quote, and will still import into SedonaOffice. The only way to prevent this is to remove the item/part from the quote in WeSuite before importing.
