

PSKill.EXE File Security Alert Response

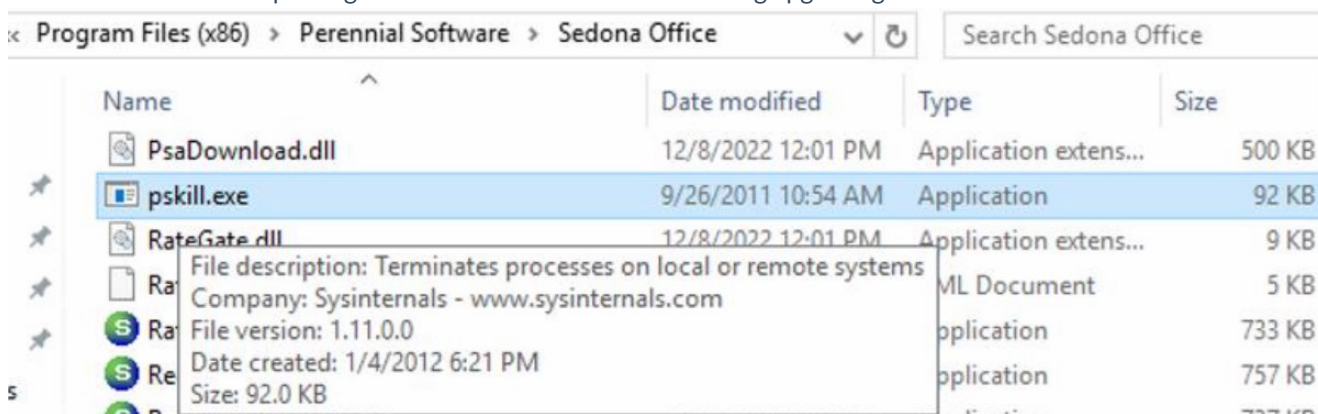
03/26/2025 10:28 am EDT

Good Day {{{Case.ContactName_c}}},

The pskill.exe file is safe. Much like several of the base installation files of the SedonaOffice platform, some have not had any changes since their original build creation and may flag in some antivirus software that use reputation-based heuristics. Our Development team has been made aware of a few and are working to see if any digital signatures can be updated.

In the interim the pskill.exe file will not impact your SedonaOffice Client use if it was quarantined. However, it will be required for any upcoming SedonaOffice upgrades as its purpose is to stop the Windows SedonaService to ensure users are logged off before performing Client upgrades on the SQL server. This file would not be needed on any of the connected workstations.

The pskill.exe is from Microsoft sysinternals and is included in our code in order to stop running VB processes and Sedona services when updating the Sedona Office license and during upgrading the Sedona Office Client



Name	Date modified	Type	Size
PsaDownload.dll	12/8/2022 12:01 PM	Application extens...	500 KB
pskill.exe	9/26/2011 10:54 AM	Application	92 KB
RateGate.dll	12/8/2022 12:01 PM	Application extens...	9 KB
RateGate.docx		ML Document	5 KB
RateGate.exe		Application	733 KB
RateGate.msi		Application	757 KB

If there are any other questions outside of alerting our Development team to the AntiVirus flag, please advise.

Regards,

BoldGroup Support

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