

# Verify ComData Settings

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When ComData gives this message, it is always an issue with credentials. Follow this existing Knowledge Base article to navigate the settings: <https://sedonaoffice.knowledgeowl.com/help/comdata-setup>.

The screenshot shows the ComData integration interface. At the top, there are filters for Branch (Corporate, Des Moines, Iowa City, Kansas), Vendor, and As of Due Date (09/06/2024). Below these is a table with columns: Upload, Pending, Reconciled, Void, Failed, Due Date, Invoice Amount, Current Due Amount, Terms, Discount Date, Discount Amount, Card Token, and Card. A modal error message is displayed over the table, stating: "Critical Error: Error occurred while communicating to Comdata or database operation. Please contact your system administrator!". The error message has an "OK" button. Below the table are buttons for "Check Status" and "Void Invoices".

However, the below screen does not have a Test Connection button. Once you believe the settings are accurate, simply run the integration to see if the credentials issue has been resolved.

The screenshot shows the "Comdata Settings" dialog box. It contains the following fields:

- Account Code: 1234
- Customer ID: 2345
- Service Endpoint Uri: https://w6i.connectdata.com/cows2.0/services/VirtualCard0210
- Service Endpoint Uri (VCWS): https://w6i.connectdata.com/VCWS
- Service Namespace: http://cows0210.comdata.com/VirtualCard0210
- Service Namespace (VCWS): http://vc.comdata.com/main/
- Username: Test
- Username (VCWS): Test
- Password: \*\*\*\*\*
- Password (VCWS): \*\*\*\*\*
- Bank Account: 1013

At the bottom of the dialog are "Save" and "Close" buttons.