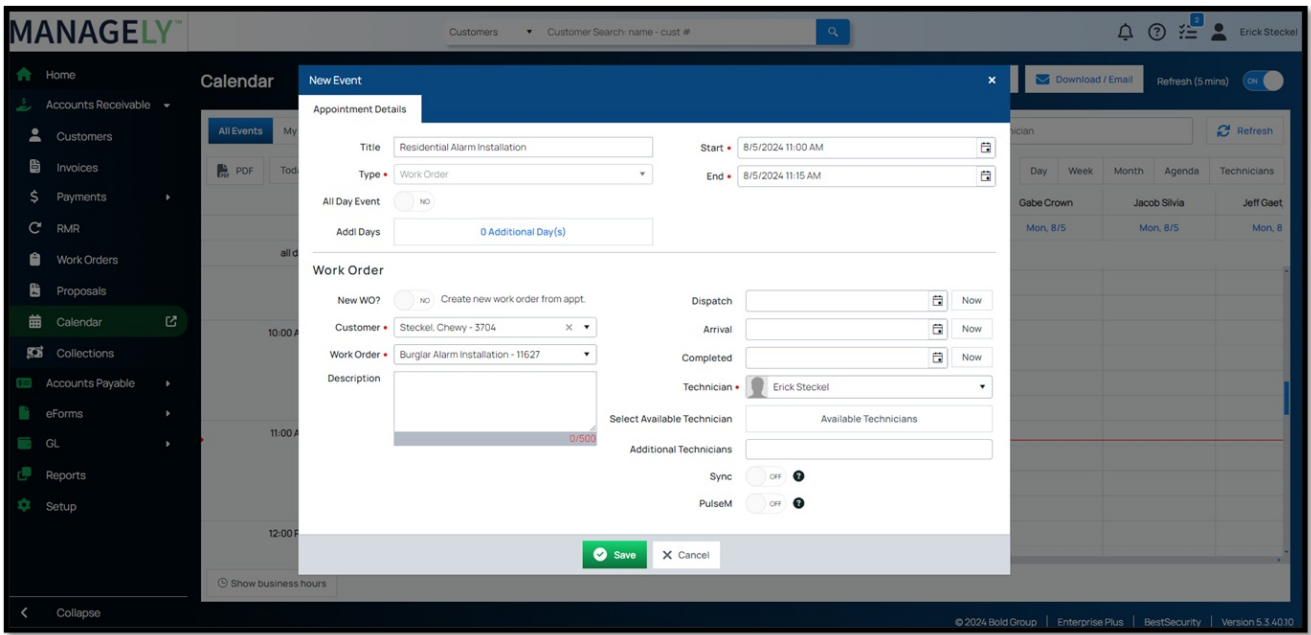


How to use Breaks

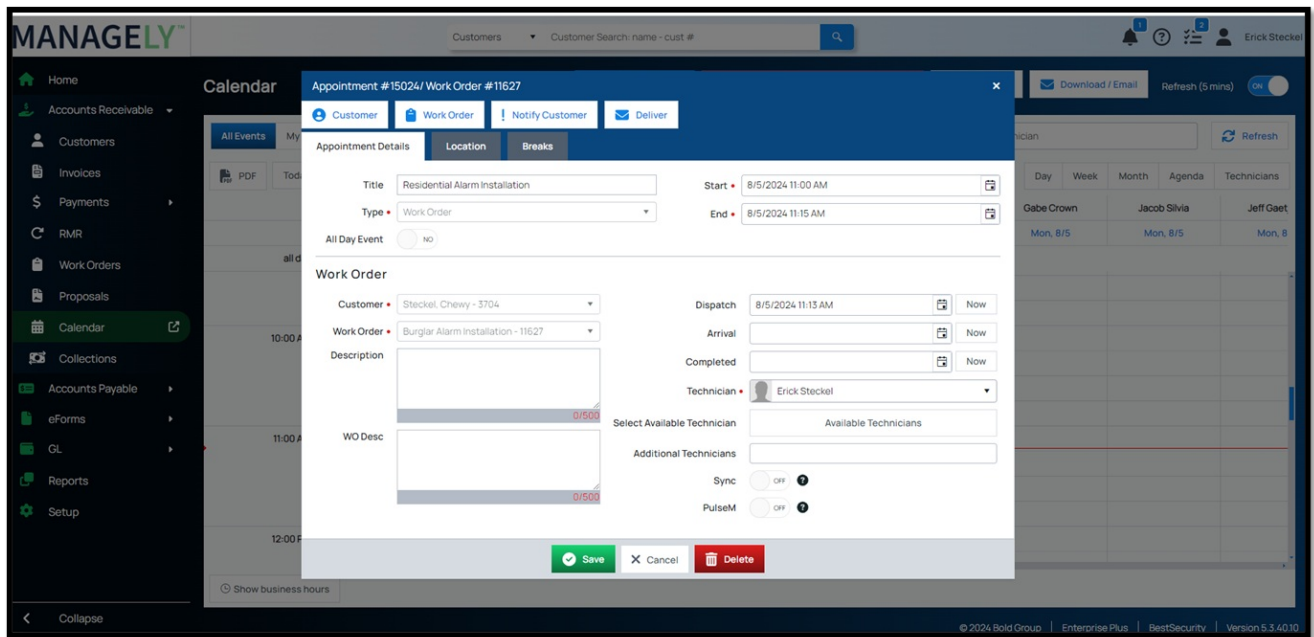
09/11/2024 5:59 pm EDT

Dealer created a case asking how to use the break function in an appointment in AlarmBillr. The steps below will show you how to create a break

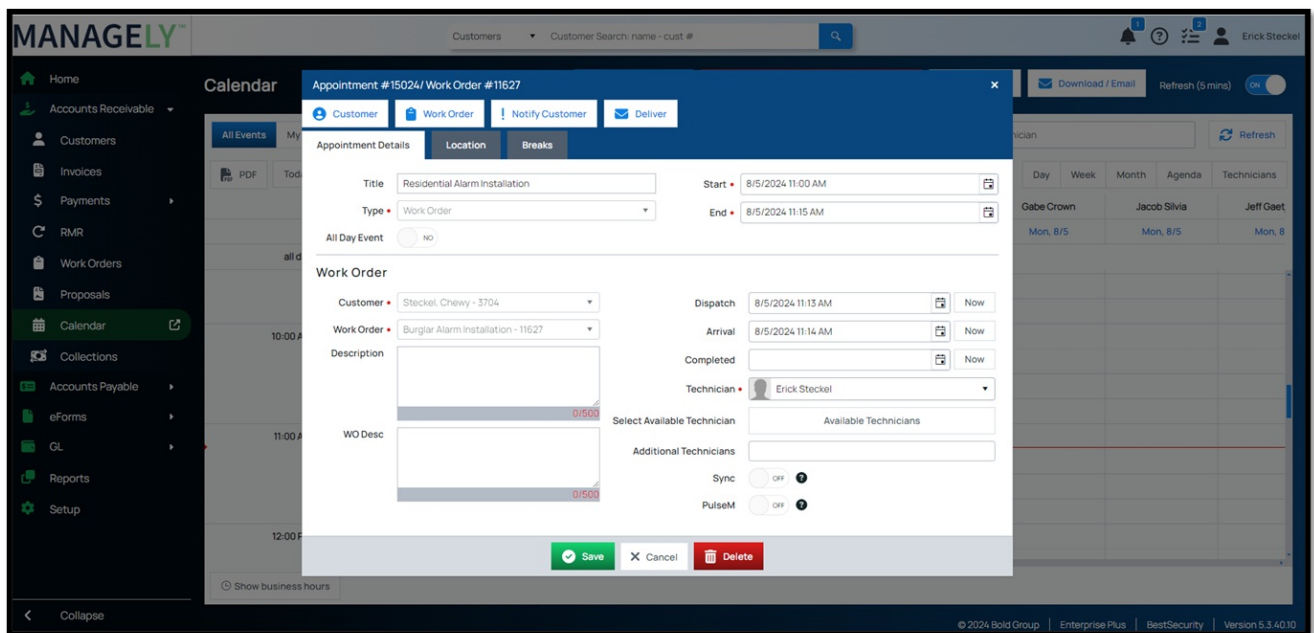
1) Begin by adding an appointment to a work order



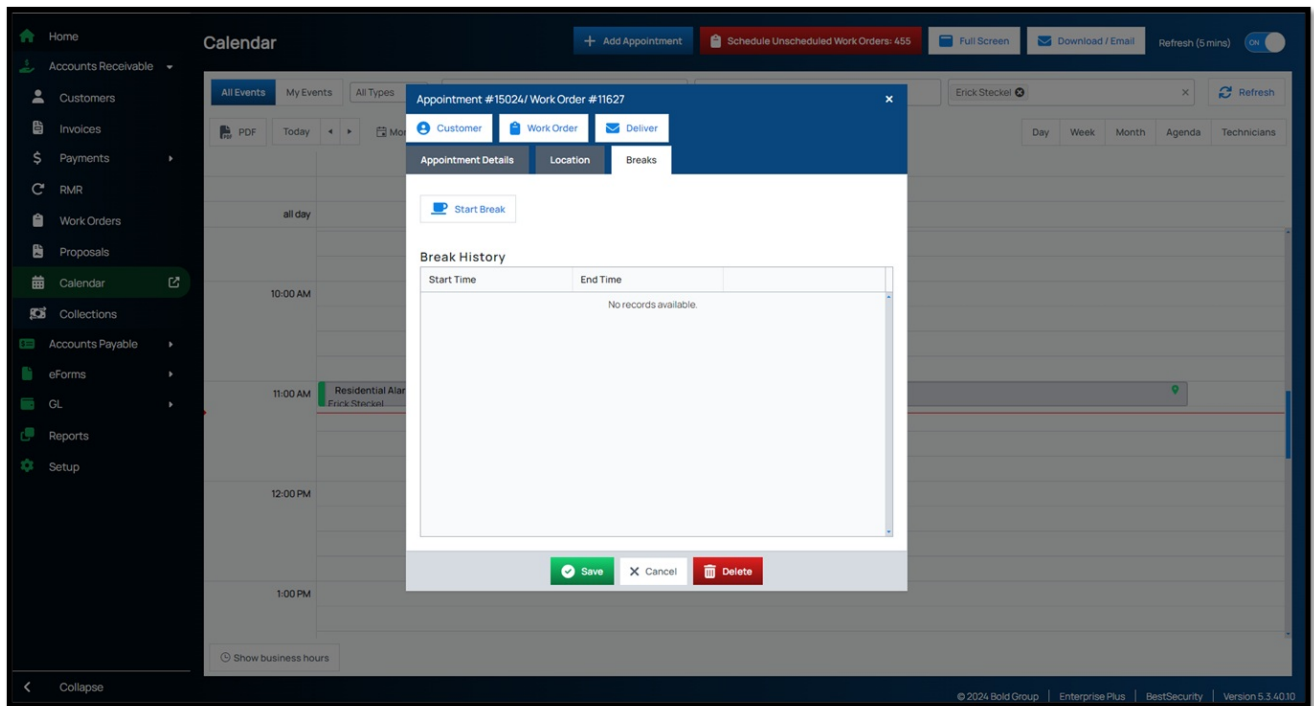
2) Have the technician dispatch themselves to the work order



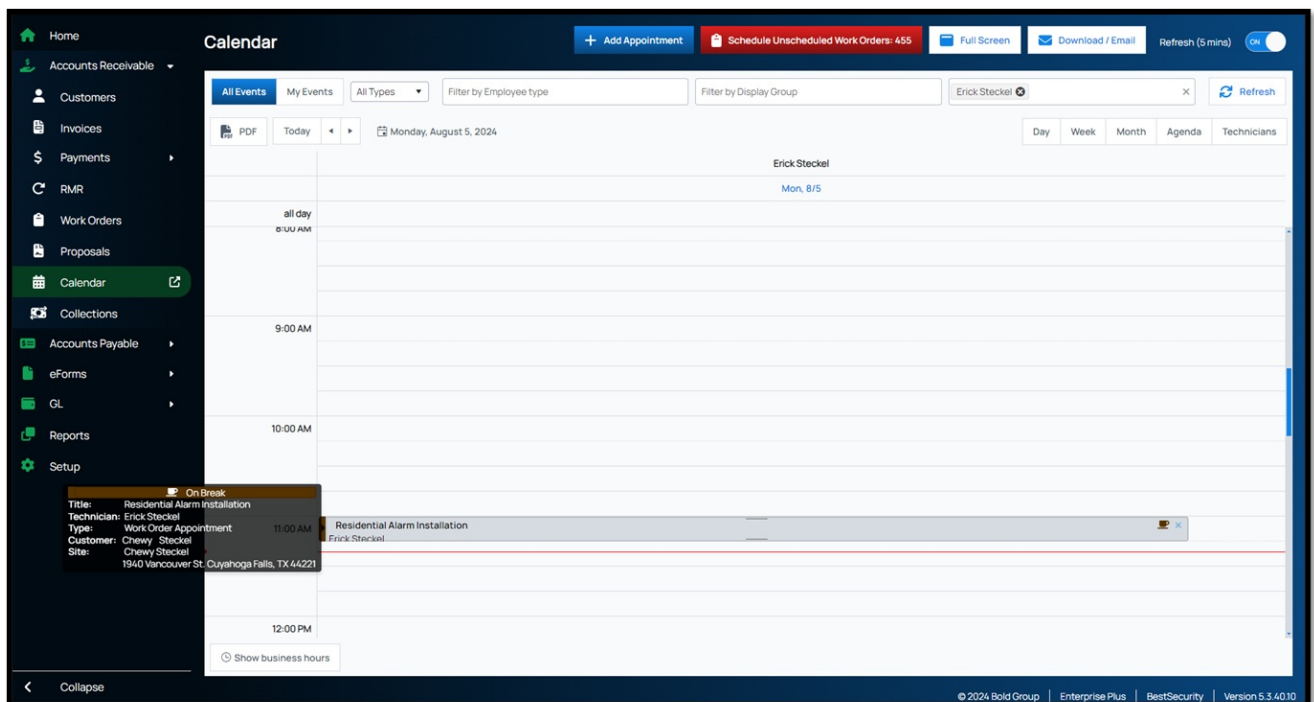
3) Then have them arrive to the appointment



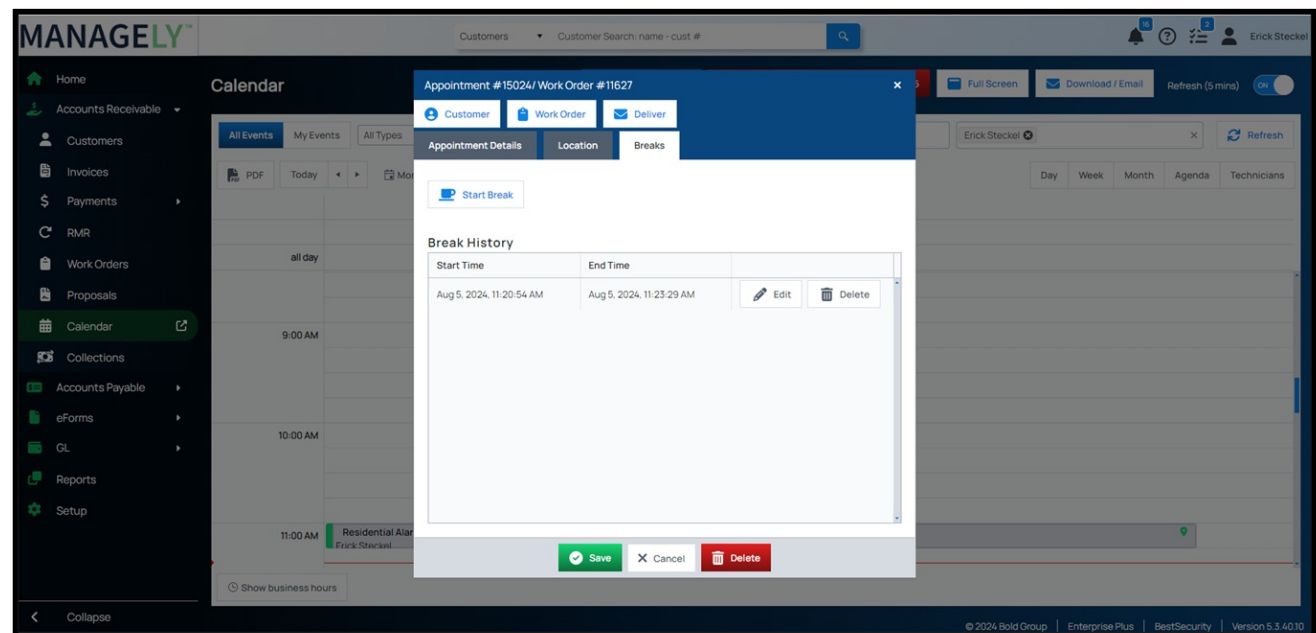
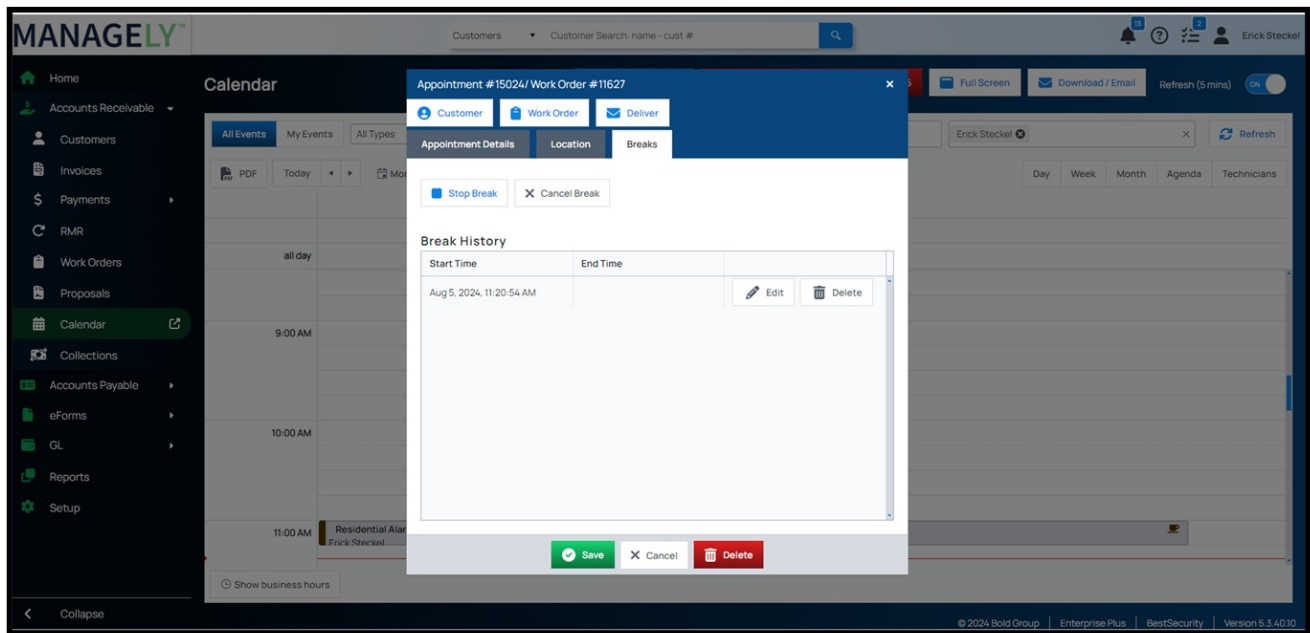
4) When the technician is ready for a break, have them go into the appointment and click on the Breaks tab



5) click on the Start Break button, and then push save (the appointment will turn brown indicating the technician is on break)



6) When the technician is ready to return from break, have them open the appointment click on the Breaks tab and then click the Stop Break button and then save



7) The appointment will switch from brown back to green

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Se

On Site
Title: Residential Alarm Installation
Technician: Erick Steckel
Type: Work Order Appointment
Customer: Chewy Steckel
Site: Chewy Steckel
1940 Vancouver St, Cuyahoga Falls, TX 44221

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Erick Steckel

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Today

Monday, August 5, 2024

Day

Week

Month

Agenda

Technicians

Erick Steckel

Mon, 8/5

all day

9:00 AM

10:00 AM

11:00 AM

Residential Alarm Installation

Erick Steckel

Collapse