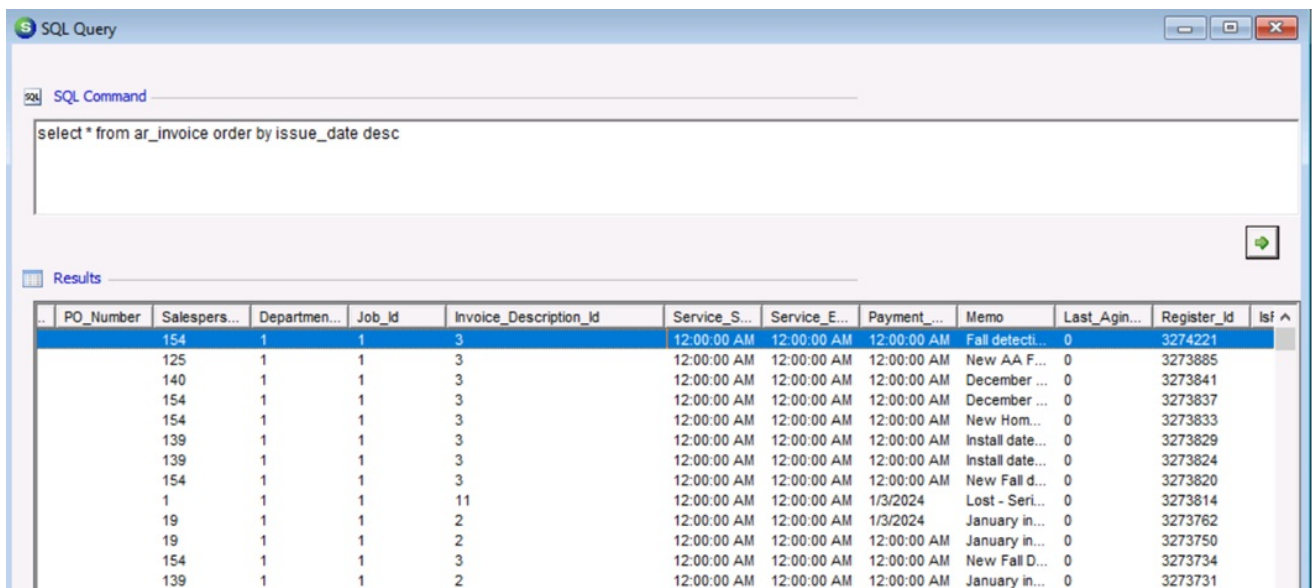


Wrong Description Selected During Cycle Invoicing

09/12/2024 5:44 pm EDT

The following steps will allow you to update an invoice Description.

- Find the invoice range that needs to be updated by Cyce Batch ID
- Confirm the incorrect invoice_Description_Id. You will need to know what they use under the ar_invoice description
- Update the invoices with correct Invoice_description_id



The screenshot shows an SQL Query window with a query and its results. The query is: `select * from ar_invoice order by issue_date desc`. The results are displayed in a table with the following columns: PO_Number, Salespers..., Departmen..., Job_id, Invoice_Description_Id, Service_S..., Service_E..., Payment..., Memo, Last_Agin..., Register_Id, and Isf ^.

PO_Number	Salespers...	Departmen...	Job_id	Invoice_Description_Id	Service_S...	Service_E...	Payment...	Memo	Last_Agin...	Register_Id	Isf ^
154	1	1	3	3	12:00:00 AM	12:00:00 AM	12:00:00 AM	Fall detecti...	0	3274221	
125	1	1	3	3	12:00:00 AM	12:00:00 AM	12:00:00 AM	New AA F...	0	3273885	
140	1	1	3	3	12:00:00 AM	12:00:00 AM	12:00:00 AM	December ...	0	3273841	
154	1	1	3	3	12:00:00 AM	12:00:00 AM	12:00:00 AM	December ...	0	3273837	
154	1	1	3	3	12:00:00 AM	12:00:00 AM	12:00:00 AM	New Hom...	0	3273833	
139	1	1	3	3	12:00:00 AM	12:00:00 AM	12:00:00 AM	Install date...	0	3273829	
139	1	1	3	3	12:00:00 AM	12:00:00 AM	12:00:00 AM	Install date...	0	3273824	
154	1	1	3	3	12:00:00 AM	12:00:00 AM	12:00:00 AM	New Fall d...	0	3273820	
1	1	1	11	11	12:00:00 AM	12:00:00 AM	1/3/2024	Lost - Seri...	0	3273814	
19	1	1	2	2	12:00:00 AM	12:00:00 AM	1/3/2024	January in...	0	3273762	
19	1	1	2	2	12:00:00 AM	12:00:00 AM	12:00:00 AM	January in...	0	3273750	
154	1	1	3	3	12:00:00 AM	12:00:00 AM	12:00:00 AM	New Fall D...	0	3273734	
139	1	1	2	2	12:00:00 AM	12:00:00 AM	12:00:00 AM	January in...	0	3273731	

SQL Query

SQL Command

```
select * from ar_invoice_description
```

Results

Inv_Desc_ID	Inv_Desc_Code	Description	Inactive
1	N/A	N/A	N
2	Recurring	Recurring	N
3	Activation Services	Activation Services	N
4	Service Call	Service Call	Y
5	Conv Bal Fwd	Conversion Balance Fwd	Y
6	Credit on Account	Credit on Account	N
7	Equipment Sales	Equipment Sales	Y
8	Shipping	Shipping & Handling	Y
9	Inspection	Inspection	Y
10	Technical	Technical Services	Y
11	Replacement Part	Replacement Part	N
12	Responder Services	Responder Services	N
13	Conv 1st-Of-Month	Conv 1st-Of-Month	Y
14	Accounting Reversal	Accounting Correction Re...	N
15	GoSafe Trial	GoSafe Trial	Y
16	EFT Refund	EFT Refund	N

```
select * into ar_invoice_100204 from ar_invoice where invoice_number > 726230 and Invoice_Number < 731991 and invoice_description_id = 11
```

```
update AR_Invoice set invoice_description_id = 2 where invoice_number > 726230 and Invoice_Number < 731991 and invoice_description_id = 11
```

```
select * from ar_invoice where invoice_description_id = 11 order by invoice_date desc
```

SQLQuery1.sql - SQL... (sedonauser (98))

```
select * from ar_invoice where invoice_number > 726231 and Invoice_Number < 731991 order by invoice_date desc  
select * from ar_cycle where Cycle_Id = 516 order by creation_date desc
```

100 %

Results Messages

	Invoice_Id	Type_JSCO	Invoice_Number	Customer_Id	Customer_Site_Id	Invoice_Date	Issue_Date	Category_Id	AR_Accou
1	610464	C	726232	3172	1155	2024-01-01 00:00:00.000	2024-01-03 10:30:50.933	6	5
2	610465	C	726233	3173	1156	2024-01-01 00:00:00.000	2024-01-03 10:30:50.980	6	5
3	610467	C	726235	3197	84	2024-01-01 00:00:00.000	2024-01-03 10:30:51.090	6	5
4	610468	C	726236	3207	93	2024-01-01 00:00:00.000	2024-01-03 10:30:51.120	6	5
5	610469	C	726237	3210	96	2024-01-01 00:00:00.000	2024-01-03 10:30:51.150	6	5

	Description	Creation_Date	UserCode	For_Month	Posted	Cycle_Amount	Tax_Amount	Total_Amount	Customer_Count	Fi
1	01-Jan-24	2024-01-03 00:00:00.000	jwoodward	2024-01-01 00:00:00.000	Y	296634.32	14774.54	311408.86	5760	7

Query executed successfully. | SQLAWSCENT1\VICTORIASQL (14... | sedonauser (98) | Victoria_Lifeline_Final | 00:00:01 | 5713 rows

SQL Query

SQL Command

```
select * from ar_invoice order by issue_date desc
```

Results

PO_Number	Salespers...	Departmen...	Job_Id	Invoice_Description_Id	Service_S...	Service_E...	Payment_...	Memo	Last_Agin...	Register_Id	Isf
154	1	1	3	3	12:00:00 AM	12:00:00 AM	12:00:00 AM	Fall detecti...	0	3274221	
125	1	1	3	3	12:00:00 AM	12:00:00 AM	12:00:00 AM	New AA F...	0	3273885	
140	1	1	3	3	12:00:00 AM	12:00:00 AM	12:00:00 AM	December ...	0	3273841	
154	1	1	3	3	12:00:00 AM	12:00:00 AM	12:00:00 AM	December ...	0	3273837	
154	1	1	3	3	12:00:00 AM	12:00:00 AM	12:00:00 AM	New Hom...	0	3273833	
139	1	1	3	3	12:00:00 AM	12:00:00 AM	12:00:00 AM	Install date...	0	3273829	
139	1	1	3	3	12:00:00 AM	12:00:00 AM	12:00:00 AM	Install date...	0	3273824	
154	1	1	3	3	12:00:00 AM	12:00:00 AM	12:00:00 AM	New Fall d...	0	3273820	
1	1	1	11		12:00:00 AM	12:00:00 AM	1/3/2024	Lost - Seri...	0	3273814	
19	1	1	2		12:00:00 AM	12:00:00 AM	1/3/2024	January in...	0	3273762	
19	1	1	2		12:00:00 AM	12:00:00 AM	12:00:00 AM	January in...	0	3273750	
154	1	1	3		12:00:00 AM	12:00:00 AM	12:00:00 AM	New Fall D...	0	3273734	
139	1	1	2		12:00:00 AM	12:00:00 AM	12:00:00 AM	January in...	0	3273731	