

Duplicate Parts on ADI Integration

12/11/2025 5:11 pm EST

When using the ADI Integration, there is a low chance that you will see duplicate parts appear.

The screenshot shows the ADI Integration window with a table of purchase orders. A red box highlights a duplicate entry for 'WATERPROOF RJ45 S...' with a quantity of 1.

| PO Number | Order Date | Job | Service Ticket | Branch | Parts | Expense | Total | Status | Acknowledged | Memo |
|--------------|------------|--------------|----------------|--------------|---------|---------|---------|--------|--------------|---|
| C5156493 | 6/26/2024 | 156493-1 | | Complete | 866.77 | 0.00 | 866.77 | Ready | | Job #: 156493-1 Phase: Install |
| B2071027 | 6/26/2024 | | | Brooman | 14.59 | 0.00 | 14.59 | Ready | | Need as quickly as possible for Alarm Medical Fire alarm system |
| Bms155058 | 6/27/2024 | BMS155058 | | B Safe Marua | 219.54 | 0.00 | 219.54 | Ready | | Ordered 6/27/24 AR okay to order. Job #: BMS155058 Phase: I |
| B23857 | 6/27/2024 | | | Blings | 1036.37 | 0.00 | 1036.37 | Ready | | |
| ASP-PW 1471 | 6/27/2024 | ASP-PW 1471S | | Acadama | 169.59 | 0.00 | 169.59 | Ready | | |
| APDA151629 | 6/26/2024 | APDA151629-1 | | Pain Desert | 1762.91 | 0.00 | 1762.91 | Ready | | Ordered 6/27/24 AR Job #: ASP-PW 1471S-10 Phase: Install |
| AAS-48484 | 6/26/2024 | | | Arnhem | 221.98 | 0.00 | 221.98 | Ready | | do not order |
| AA-43363-3 | 6/26/2024 | | | Arnhem | 43.59 | 0.00 | 43.59 | Ready | | do not order |
| AA-97254-2 | 6/26/2024 | | | Arnhem | 152.26 | 0.00 | 152.26 | Ready | | do not order |
| AA-94311 | 6/26/2024 | | | Arnhem | 0.00 | 0.00 | 0.00 | Ready | | do not order |
| AA-94243-1-4 | 6/26/2024 | | | Arnhem | 14.59 | 0.00 | 14.59 | Ready | | |
| 945165 | 6/26/2024 | | | Central Utah | 189.86 | 0.00 | 189.86 | Ready | | |

If you see this behavior occur, then check the Part Edit and look to see if the vendor is listed twice. The same vendor can be listed twice at different quantities, but if it is listed twice at the same quantity, this is a data error.

The screenshot shows the Part Edit window for part 740C-CS. A red box highlights two entries for vendor ADI, both with a quantity of 1.

| Vendor | Vendor Part | Purchase Cost | Description | Quantity | Primary |
|-----------|-------------|---------------|----------------------|----------|---------|
| ADI | TS-740C | 26.6900 | WATERPROOF RJ45 S... | 1 | Y |
| ADI | TS-740C | 23.1400 | WATERPROOF RJ45 S... | 1 | N |
| SS ADI | TS-740C | 26.6900 | WATERPROOF RJ45 S... | 1 | N |
| AA ADEM01 | TS-740C | 26.6900 | WATERPROOF RJ45 S... | 1 | N |
| ASP ADI | TS-740C | 26.6900 | WATERPROOF RJ45 S... | 1 | N |

What is occurring in the data is that the IN_Part_Supplier has two entries for the vendor, which is causing the integration to pull two entries when it runs.

| | Part_Supplier_Id | Part_Id | Vendor_Id | Vendor_Part_Number | Cost | Is_Primary | List_Price | Quantity | Description | ConvSource | Conv/PartSupID |
|----|------------------|---------|-----------|--------------------|-------|------------|------------|----------|--------------------------------|------------|----------------|
| 1 | 33351 | 19706 | 35 | TS-740C | 26.69 | Y | 0.00 | 1 | | NULL | NULL |
| 2 | 61022 | 29904 | 35 | TS-740C | 26.69 | Y | 0.00 | 1 | | NULL | NULL |
| 3 | 73768 | 35714 | 35 | TS-740C | 26.69 | Y | 0.00 | 1 | WATERPROOF RJ45 SPLICE COUPLER | NULL | NULL |
| 4 | 141000 | 29904 | 8546 | TS-740C | 26.69 | N | 0.00 | 1 | | NULL | NULL |
| 5 | 147323 | 35714 | 8546 | TS-740C | 26.69 | N | 0.00 | 1 | WATERPROOF RJ45 SPLICE COUPLER | NULL | NULL |
| 6 | 160090 | 19706 | 8546 | TS-740C | 26.69 | N | 0.00 | 1 | | NULL | NULL |
| 7 | 187590 | 35714 | 10104 | TS-740C | 26.69 | N | 0.00 | 1 | WATERPROOF RJ45 SPLICE COUPLER | NULL | NULL |
| 8 | 204152 | 29904 | 10104 | TS-740C | 26.69 | N | 0.00 | 1 | | NULL | NULL |
| 9 | 205610 | 19706 | 10104 | TS-740C | 26.69 | N | 0.00 | 1 | | NULL | NULL |
| 10 | 247809 | 29904 | 11548 | TS-740C | 26.69 | N | 0.00 | 1 | | NULL | NULL |
| 11 | 257685 | 19706 | 11548 | TS-740C | 26.69 | N | 0.00 | 1 | | NULL | NULL |
| 12 | 263597 | 35714 | 11548 | TS-740C | 26.69 | N | 0.00 | 1 | WATERPROOF RJ45 SPLICE COUPLER | NULL | NULL |
| 13 | 303996 | 35714 | 35 | TS-740C | 23.14 | N | 0.00 | 1 | | NULL | NULL |

To resolve, you simply need to delete the extra vendor on the Part Edit.