

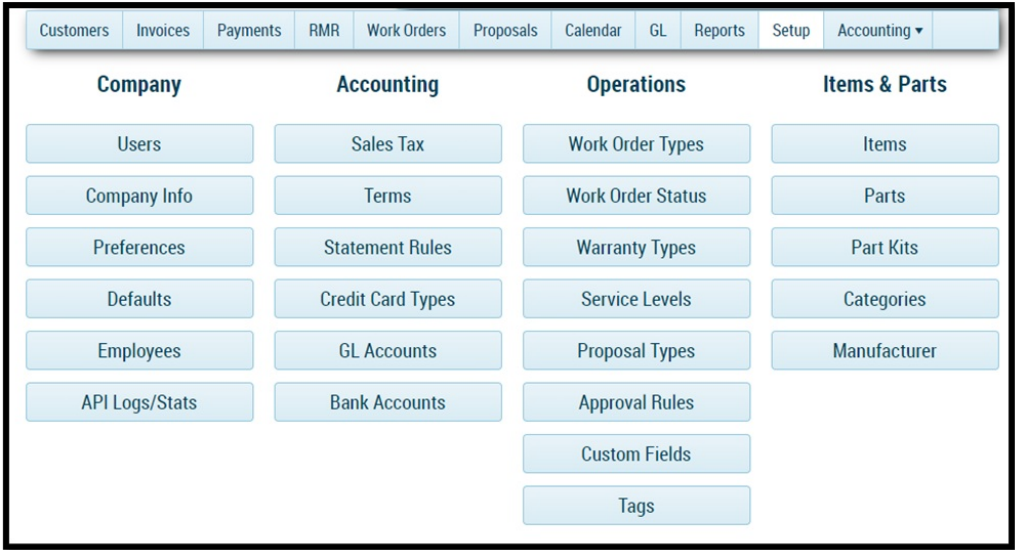
How to Check if a User is Currently Logged into AlarmBiller

06/20/2024 5:32 pm EDT

AlarmBiller provides users with the necessary access (Administrators or User Administration permission) the ability to see if or who is currently logged into the software.

How to check if a user is currently logged into AlarmBiller?

Users with the necessary permission can simply click on the Setup -> Users option under the Company column:



Here, the status will display:

Customers	Invoices	Payments	RMR	Work Orders	Proposals	Calendar	GL	Reports	Setup	Accounting	
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User Manager

[Add User](#)

Users Tokens

☐ Show Customer Users ☐ Show Inactive Users

User Name	First Name	Last Name	Email	Online	User Role
C				False	Custom
O				False	Manager
A				False	Custom
le				False	User
te				True	Technician
H				False	Manager
B				False	Administrator
T				False	Administrator
7				False	Custom
c				False	Custom

1 2 3 4 5 6 7 8 10 items per page 1 - 10 of 78 items

Note: This is accurate as the second it was accessed; To refresh the status, the refresh button on the bottom of the page can be used:

Customers	Invoices	Payments	RMR	Work Orders	Proposals	Calendar	GL	Reports	Setup	Accounting	
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1 2 3 4 5 6 7 8 10 items per page 1 - 10 of 78 items

Administrators will see this option being grayed out when creating users, the field is not to give the online access to a user, it is simply an informational field.

Note: Online is strictly an informational field, is available when Administrators are creating users as being grayed out, it cannot be toggled to on or off or check-marked as enabled, since it is only an informational field that plays its role in the screen above and not when creating the user(s).