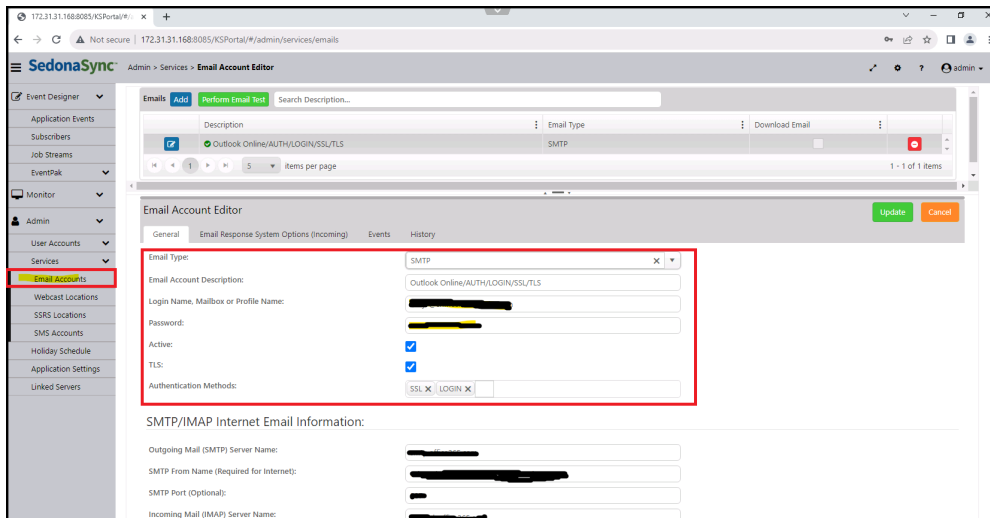


Where do I change the mailbox that SedonaSync is connected to?

09/16/2024 5:39 pm EDT

In SedonaSync, the system needs to have an email address connected so that it can send and receive mail. This sometimes needs to be changed, especially if it's a specific user instead of a generic mailbox.



To change the email address, log into the Sync portal, then go to Email Accounts, and update the login name and password to the new mailbox. Then test it to ensure that you are connected and sending mail.