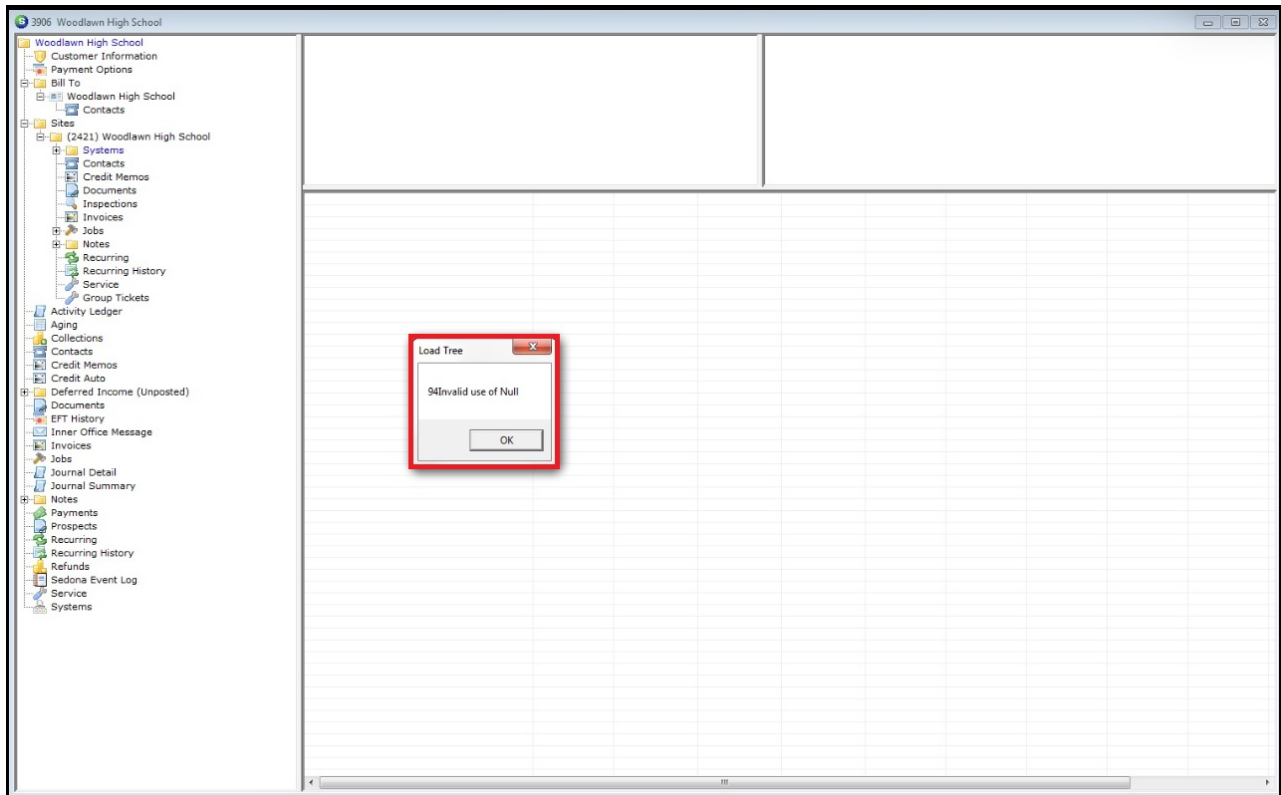


Invalid Use of Null on Customer Record Load

09/13/2024 4:28 pm EDT

When loading the customer record for the first time, you may encounter a 94 Null error.



If this null only occurs the first time you load the customer record, then the null is likely being thrown from a site address. To resolve, simply retype the site address, including the timezone offset, and Save. That should save over the null and resolve the issue. If there are multiple sites, you may need to do this for all sites until you find the null.

Site | Additional Site Info | Systems | Jobs | Contacts | Invoices | Service Tickets | Items

Total Active RAR : \$11,7
Customer Type: Com
Customer Since: 7/5/2

Site Name and Address

Residential Commercial

Site Number: 10
 Site Name: AS Test
 Add'l Name:
 Address...: 345 Other street, Pleasant Lake, MI 49272
 Phone 1:
 Phone 2:
 Fax:
 Copy Site Address to Billing

Comments:

Inactive

Site Information

Branch: 123 test
 Cross Street: POblah blah blah
 Map Code:
 Customer Since: 12/21/2022
 Monitored By / CS Integration: <Not integrated>

Tax Information

Tax Group: MI-Exempt
 MI-Tax Exempt: 0.0%
 Cycle Tax Group: MI-Exempt
 MI-Tax Exempt: 0.0%
 Tax Exempt #:

Edit Address

Country: United States
 Line 1: 345 Other street
 Line 2:
 Line 3:
 City: Pleasant Lake
 State: Michigan
 Zip Code: 49272
 Plus 4:
 County:
 Township:
 Timezone: -5

Verify Save Close

N
N
N
N
N
N
N
N
\$0.00
\$0.00