

Printed Batch History is Blank in AlarmBiller

06/20/2024 4:34 pm EDT

In AlarmBiller automation can be enabled to generate and deliver your RMR invoices.

Automation Settings

☐ **Email Summary** Send an email summarizing company's daily activity At 12:30 AM (suppresses other automation emails).

☒ **Forte Payment Submit** Automatically submit Forte transactions At 08:00 AM and 05:00 PM, every day. [Run Now](#)

Forte Funding [Run Now](#)

☐ **Expiring Credit Card Summary** Email summary of credit cards expiring this month or sooner At 04:30 AM, on day 1 of the month. [Run Now](#)

☐ **Invoice/Credit Delivery** Automatically (mail, email, and generate a print batch) for undelivered invoices and credits At 05:00 AM, every day. Mailing services start printing at 12 noon ET.

☐ **RMR Delivery** Automatically (mail, email, and generate a print batch) for undelivered RMR invoices At 05:00 AM, every day. Mailing services start printing at 12 noon ET.

☒ **RMR Generation** Generates Recurring Invoices every month At 03:00 AM.
Run on the **3**rd day of the month
RMR Next Invoice for **Next Month**
Invoice Date is the **1**st day of **Next Month**
Next RMR Run Date: 04/03/2024
RMR Next Invoice Date: 05/01/2024
Invoice Date: 05/01/2024
Next CC/Check Funding Date: 05/xx/2024

☐ **Master RMR Generation** Generates Recurring Invoices every month At 03:30 AM.
Run on the **1**st day of the month
RMR Next Invoice for **Current Month**
Invoice Date is the **1**st day of **Current Month**
Next RMR Run Date: 04/01/2024
RMR Next Invoice Date: 04/01/2024
Invoice Date: 04/01/2024
Next CC/Check Funding Date: 04/xx/2024

☒ **Statement Generation** Generates Statements every month At 04:00 AM.
Run on the **18**th day of the month
Next Statement Run Date: 03/18/2024
Statement processing will use statement defaults as specified in Statement Rules.

If the Invoice/Credit Delivery or RMR Delivery is disabled, AlarmBiller will only generate the RMR invoices and when the Dealer goes into Invoices>Printed Batch History it will be blank because the invoices have not been sent. To send the invoices there are two options.

1. Go into Setup then Automation and checkmark either the RMR delivery checkbox or the Invoice/Credit Delivery checkbox.
2. Go into invoices then Invoice/Credits Not delivered manually deliver the invoices and the print batch will now be available.

ABC Company

Erick

Support

Customers

Customer Search: name - cust #

Customers

Invoices

Payments

RMR

Work Orders

Proposals

Calendar

GL

Reports

Setup

Accounting

Open Invoices & Credits

Generate Recurring Invoices

Invoices

Credits

Invoices/Credits Not Delivered

Printed Batch History

Id ↓	Export Date ↓	Export User ↓	Modified By ↓	Modified ↓	Batch Count ↓	Printed ↓	
1250	03/03/2024	AlarmBiller	AlarmBiller	3/3/2024	39	Yes	Download

