

# Changing the Bank Account Forte Deposits To

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For the request of changing the bank account, you will have to contact Forte directly. Forte can be contacted by phone or their contact form on their webpage ( <https://www.forte.net/contact-us/> ). Their numbers are 866-290-5400 and 866-296-6029. When you call Forte, please make sure you have your merchant ID available.

**Note:** Merchant ID is labeled in AlarmBiller as Location ID.

You can find this ID/number by going into Setup, then to the eCheck / Credit Card area under Utilities and you will see it in the merchant ID field (Location ID).

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For your convenience the direct link to their website that contains the Bank Account Change Form, has been provided below:

( <https://support.forte.net/support/solutions/articles/1000105549-bank-account-change-> )