

SedonaOffice Socket/Session cannot connect

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If all users unable to connect:

Ensure SedonaService is started in Windows Services

No recent firewall/networking changes between SQL server and workstations

No issues with SQL port scanning 1433 / 1434 / 4992 or dynamic port

If Some users are unable to connect:

Ensure they are on the same network as the SQL server and can connect to the SQL database using SSMS or ODBC

If still an issue confirm:

Named pipes are enabled

Edit the hosts file to ensure the workstation can resolve a IPv4 address to the SQL server name listed in registry and SedonaMaster

HKLM\SOFTWARE\WOW6432Node\Sedona Development Company\Sedona Office Server
