

Sandbox not found errors in Sedona After Sandbox Removal

04/09/2025 12:19 pm EDT

Sandbox may be deleted but not removed from SedonaMaster table.

Sandbox might be in Single User mode, potentially from the Sandbox refresh wizard in Sedona breaking because lack of full permissions to SQL server

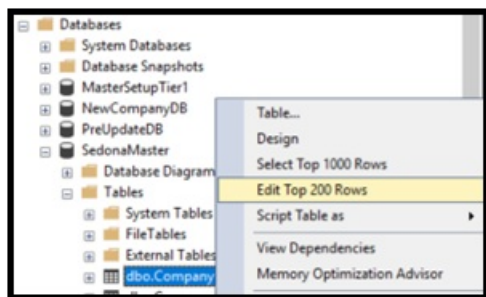
If the Sandbox\DB was deleted and no longer needed:

Editing the SedonaMaster Company Table for a Removed Sandbox\Company Database

This step is needed in order to ensure any companies/sandboxes you have removed the databases for are no longer available for selection in the SedonaOffice dropdown upon login. [which can cause errors at the login screen]

****We recommend taking a backup of this table/db prior to editing****

1. After taking your backup of SedonaMaster, launch?[SQL Server Management Studio \(SSMS\)](#)?and connect to your SQL Server instance.
2. Expand Databases?node > SedonaMaster?> Tables >Right Click on dbo.Company table select Edit Top 200



3. Then Right Click on 1st square of the row of the Company/Sandbox you will or have removed and click yes on the confirmation prompt

Company_Id	CompanyName
80	Canadian
61	Sandbox
69	SATesting
86	EFT Sandbox
89	Sedona60Testing
106	SedonaSecurityNewCompany
116	SedonaSecurity02222022
30	SedonaSecurity
121	Old Sandbox
NULL	

Execute SQL

Cut

Copy

Paste

Delete



You are about to delete 1 Row(s).

Click Yes to permanently delete these rows. You won't be able to undo those changes.

Yes

No

Help