

Client not up to date with server but updater says up to date

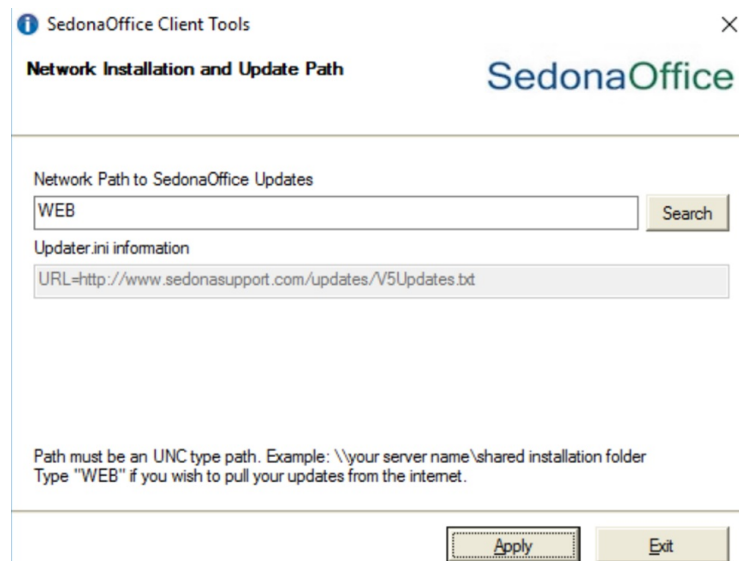
04/09/2025 11:43 am EDT

This error occurs when the Workstation has an incorrect local update file. The workstation is looking in wrong path for update or that path does not have the correct up to date version of the installer.

The person installing/updating should manually copy the correct installer from the SQL Server or from <https://sedonaofficeupdates.s3.us-west-2.amazonaws.com/iisstart.htm> to the affected machine and run to properly upgrade.

Once completed whomever Administers the server & workstations should run the SedonaOffice Client Utility on the workstation to update the path

SedonaOffice Client Tools > Auto Update File Location



The screenshot shows a window titled "SedonaOffice Client Tools" with a close button (X) in the top right corner. The window has a header bar with the text "Network Installation and Update Path" and the "SedonaOffice" logo. Below the header, there is a section labeled "Network Path to SedonaOffice Updates" containing a text input field with the value "WEB" and a "Search" button. Below this is a section labeled "Updater.ini information" containing a text input field with the value "URL=http://www.sedonasupport.com/updates/V5Updates.txt". At the bottom of the window, there is a message: "Path must be an UNC type path. Example: \\your server name\shared installation folder. Type 'WEB' if you wish to pull your updates from the internet." Below the message are two buttons: "Apply" and "Exit".

 SedonaOffice Client Tools

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Network Installation and Update Path

SedonaOffice

Network Path to SedonaOffice Updates

Search

Updater.ini information

Path must be an UNC type path. Example: \\your server name\shared installation folder
Type "WEB" if you wish to pull your updates from the internet.

Apply

Exit