

# Idle Timeout

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As part of our new security policy, we have implemented a screensaver/screen timeout policy after 360 seconds of inactivity. In Remote connections, this will result in a Windows login screen prompting for the current user's password. Users should be able to type (not copy-paste) their cloud portal (1st login) password to regain access. There is also a logout policy after 15 minutes of inactivity, which will close out the remote session. We are unable to make changes or exceptions to this policy at this time.