

Logi Error

02/13/2024 11:52 am EST

Hello Kevin,

The dashboard message you reported is a known issue that we resolved with Logi. You will need to download the file: http://files.sedonaoffice.com/SedonaOffice_Files/Tools/DashboardLicenseUpdater.zip onto the IIS server hosting SedonaDashboard. First download and extract the file on the IIS server, then right-click and run as Administrator. This should update the Logi license file and resolve the error. After this has been done you can test and make sure the dashboard is functional, if you still encounter the issue, let me know and I can assist.

Sedonaweb.aaasystems.net

contact the recipient's

email admin and ask them to add your domain name, or the sender's email address, to their list of allowed senders.

2

Although the sender may be able to alter the message contents to fix this issue, it's likely

that only the recipient's email admin can fix this problem. Unfortunately, Office 365

Support is unlikely to be able to help fix these kinds of externally reported errors.