

Script to Fix Posting Cycle Billing

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Script below is to fix the error message received when posting cycle billing and either the Account name or address is too long.

Overview

These scripts should be used by a user who knows how to use SQL – Workaround was developed from Sales Force Case #00058346 / DEVOPS #31134

-- to find what banks have wrong lengths

```
select * from AR_Customer_Bank where  
  
len(Account_Number) > 20 or  
  
len(Bank_Account_Name) > 22 or  
  
len(Checking_Or_Savings) > 1 or  
  
len>Last_Four_Digits) > 4 or  
  
len(ACH_Direct_Token) > 50
```

-- to find what credit cards have wrong lengths

*** This script gives both the wrong number of characters as well as what it should be

```

SELECT customer_id, Card_Type, '4' as 'Card_Type Max', len(card_type)as 'Current_chars',Card_Number, '16' as 'Card_Num
ber Max',len(Card_Number)as 'Current_chars',

Expiration_Month, '2' as 'Exp_Mnth Max',len(Expiration_Month)as 'Current_chars', Expiration_Year, '2' as 'Exp_Year Max', le
n(Expiration_Year)as 'Current_chars',

Account_Name, '22' as 'Account_Name Max',len(Account_Name)as 'Current_chars', Security_Code, '8' as 'Security_Code M
ax',len(Security_Code)as 'current_chars',

Customer_Address, '35' as 'Cust_Address Max',len(Customer_Address)as 'Current_chars',Customer_PostalCode, '10' as 'Pos
tCode Max',len(Customer_PostalCode)as 'Curent_chars',

Last_Four_Digits, '4' as 'LastFour Max',len(Last_Four_Digits)as 'Current_chars', ACH_Direct_Token, '50' as 'Token Max' , len(
ACH_Direct_Token)as 'Current_chars'

FROM ar_customer_cc

WHERE

len(Card_Type) > 4 or

len(Card_Number) > 16 or

len(Expiration_Month) > 2 or

len(Expiration_Year) > 2 or

len(Account_Name) > 22 or

len(Security_Code) > 8 or

len(Customer_Address) > 35 or

len(Customer_PostalCode) > 10 or

len(Last_Four_Digits) > 4 or

len(ACH_Direct_Token) > 50

```

-- find customer_cc_id

```

select * from ar_customer_cc where customer_id in (2059317,2056289)

--Customer_CC_id in (54655,654968)

```

-- backup data found prior to update

```

// select * into arcustcc_SV1234 from ar_customer_cc where customer_id in (2059317,2056289)

```

-- update data to correct overage

```
--//update ar_customer_cc set Account_Name = 'John Waymore' where customer_id = 2059317 and Customer_CC_id = 25468
```

```
--//update ar_customer_cc set Customer_Address = 'Site 439 Box 2 Comp 8 RR 3 Stn Main' where customer_id = 2056289 and Customer_CC_id = 654968
```