

Managely - How to change/switch the bank account where Forte (payment processor) is depositing the money from transactions

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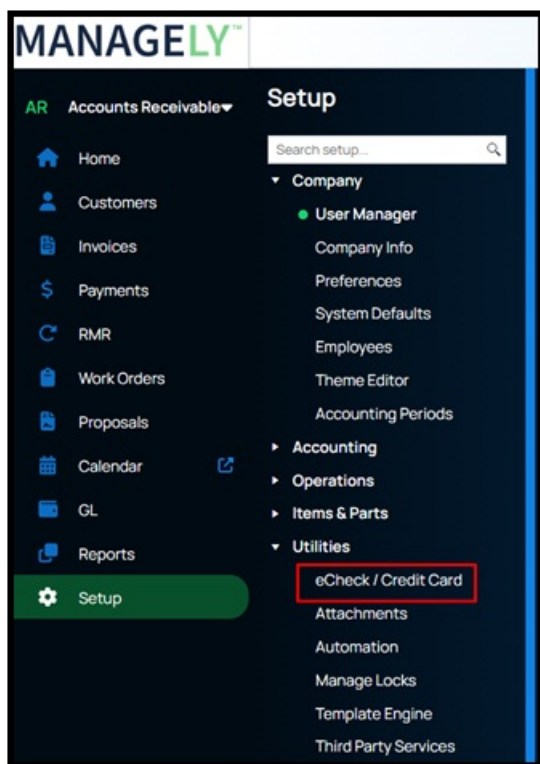
In Managely, the Forte (payment processor) credentials are set under Setup -> eCheck / Credit Card

For the request to change the bank account, you will have to contact Forte directly. Forte can be contacted by phone or the contact form on their webpage (<https://www.forte.net/contact-us/>). Their numbers are 866-290-5400 and 866-296-6029. When you call Forte, please make sure you have your merchant ID available.



Note: Merchant ID is labeled in Managely as Location ID.

You can find this ID/number by clicking on the Setup -> Utilities -> eCheck / Credit Card:



The next screen will open:

eCheck / Credit Card

New Forte Merchant Account

Dex Documentation

Forte PCI Compliance

+ Add Forte Authorization

Export to Excel

Organization ID	Location ID	API Access ID	API Secure Key	Sandbox	Default	
			*****	OFF	OFF	Edit

For your convenience the direct link to their website which contains the Bank Account Change Form, has been provided below:

(<https://support.forte.net/support/solutions/articles/1000105549-bank-account-change->)