

AlarmBiller – Forte - Expired credit cards still processing for autopay

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Expired credit cards can still try to process autopay payments.

There is a setting at Forte (the payment processor) that will allow expired credit cards to still try to process. If you want this disabled, please contact Forte and tell them that you do not want expired credit cards to continue to run and they will disable this option for you.

Forte can be reached at 866.290.5400 or customerservice@forte.net

When contacting Forte, please provide them with your merchant ID.

Merchant ID that can be found by clicking Setup at the top and then under Utilities clicking on eCheck / Credit Card.