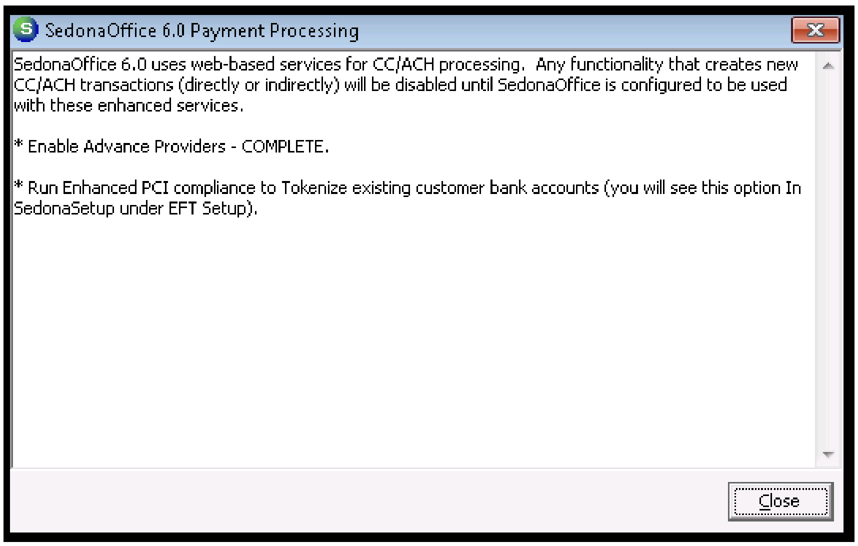
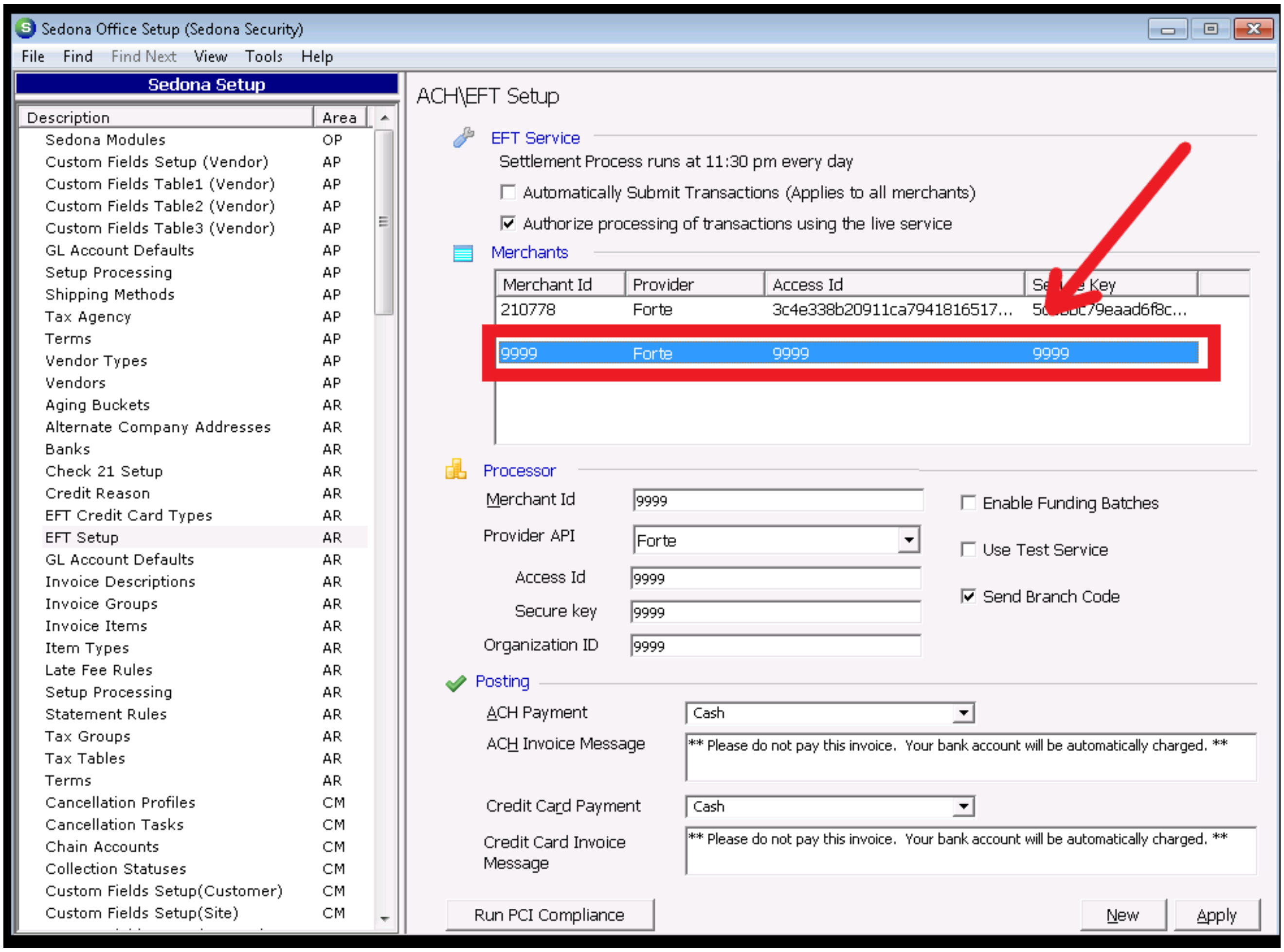
Getting “PCI Compliance needs to be run” message on log in

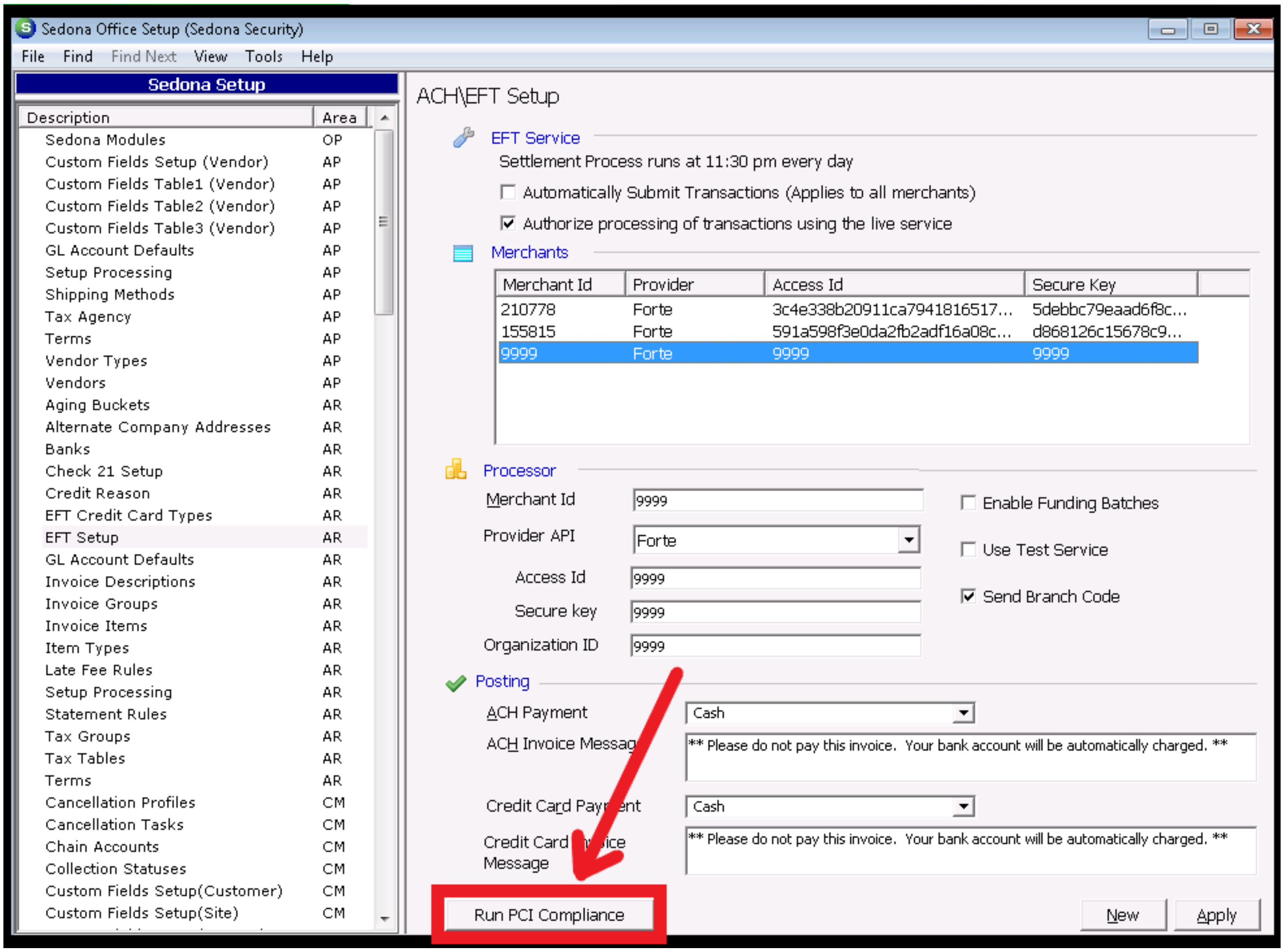
04/29/2024 9:53 am EDT

There are a few reasons the PCI Compliance message might show back up once the database has been made compliant. The primary one is that they have added a new Merchant ID. If they add a new Merchant ID, then the new line will not be added with the Compliant flag checked. This will require data resources to verify they do not have any payment methods on the new MID already. If they do, those payment methods are tokenized on the original MID and will not work on the new MID. They will need to be manually removed and the payment method retokenized once the Branch has been updated. If there are too many to complete by hand, they will need a paid data project.





Once you are certain there are no un-tokenized records, you should be able to click on the “Run PCI Compliance” tool and click through it. This will set the Compliant flag on the new MID and they will stop receiving the message on login. If it doesn’t set the flag, the flag can be set viaa SQL update statement.


Sedona Office Setup (Sedona Security)
File Find Find Next View Tools Help
Sedona Setup
Description Area
Sedona Modules OP
Custom Fields Setup (Vendor) AP
Custom Fields Table1 (Vendor) AP
Custom Fields Table2 (Vendor) AP
Custom Fields Table3 (Vendor) AP
GL Account Defaults AP
Setup Processing AP
Shipping Methods AP
Tax Agency AP
Terms AP
Vendor Types AP
Vendors AP
Aging Buckets AR
Alternate Company Addresses AR
Banks AR
Check 21 Setup AR
Credit Reason AR
EFT Credit Card Types AR
EFT Setup AR
GL Account Defaults AR
Invoice Descriptions AR
Invoice Groups AR
Invoice Items AR
Item Types AR
Late Fee Rules AR
Setup Processing AR
Statement Rules AR
Tax Groups AR
Tax Tables AR
Terms AR
Cancellation Profiles CM
Cancellation Tasks CM
Chain Accounts CM
Collection Statuses CM
Custom Fields Setup(Customer) CM
Custom Fields Setup(Site) CM
ACH\EFT Setup
EFT Service
Settlement Process runs at 11:30 pm every day
Automatically Submit Transactions (Applies to all merchants)
Authorize processing of transactions using the live service
Merchants
Merchant Id Provider Access Id Secure Key
210778 Forte 3c4e338b20911ca7941816517... 5debbc79eaad6f8c...
155815 Forte 591a598f3e0da2fb2adf16a08c... d868126c15678c9...
9999 Forte 9999 9999
Processor
Merchant Id 9999
Provider API Forte
Access Id 9999
Secure key 9999
Organization ID 9999
Enable Funding Batches
Use Test Service
Send Branch Code
Posting
ACH Payment Cash
ACH Invoice Messag
** Please do not pay this invoice. Your bank account will be automatically charged. **
Credit Card Payment Cash
Credit Card Invoice Message
** Please do not pay this invoice. Your bank account will be automatically charged. **
Run PCI Compliance
New
Apply