

Unable to see offset due to branch division

04/29/2024 10:58 am EDT

Sometimes users will complete an operation that occurs on different branches. This could be a void or a transfer. However, they occur on the same account number. In order to see all activity on a given account, the user will need to delete the branch selection. Otherwise, they will not be able to see that the offset to their operation does exist.

Account Register

Account Code110210

Cash - Operating*

From Date1/1/2023

Thru Date12/31/2023

Branch

Reg Type

Reg No.	Date	Type	Check No.	Status	Name	Branch	Amount	Balance
	1/1/2023				** Beginning Balance **			216.00
805522	1/26/2023	CRMEMO	431095	O	Secure U	123 test	100.00	316.00