

Is there a way to increase all RMR?

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There are several methods of increasing RMR covered in detail in the Knowledge Owl found here:

<https://sedonaoffice.knowledgeowl.com/help/company-rate-change>. While the articles are in-depth, here are some cliff notes while on the call:

1. Company Rate Changes cannot be undone, either in the program or by data.
2. It is our strongest recommendation that they test rate changes in their Sandbox before completing them in the Production environment.
3. It is our strongest recommendation that they complete a backup of their database before they do the rate change.

Common Pitfalls of the Rate Change Process

When completing a rate change, two common issues arise.

- The first is misunderstanding the difference between Percentage, Flat, and Fixed increases.
 - Percentage – This will adjust the RMR by a percentage. If you input 10%, this will increase or decrease the

selected RMR lines by 10%.

- Flat – This will increase or decrease the RMR lines by the amount listed. If you input 1.00\$, it will increase or decrease the RMR by 1.00\$ from its current value.
- Fixed – This will adjust all RMR lines that are beneath the threshold to the selected value. If you input 10\$ as an increase, this will bring any account under 10\$ to the 10\$ value. If you do the same as a decrease, this will reduce any line over 10\$ to the 10\$ value.
- The other common pitfall is not including a lock-out date. If you do not specify a time frame for exclusion, then when you do a rate increase, someone who's already been increased will be increased again. This is not strictly speaking required, but it's a protection against mistakes and should be considered by the user when being completed.